

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Kucharszky, James \(FIR\)](#); [Tianero, Destin Rey \(FIR\)](#); [Campos, Jessica \(HRC\)](#); [Lloyd, Kayleigh \(HRC\)](#); [Mcknight, John \(HRC\)](#); [Andersson, Christina \(PUC\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Artieir; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\); Adami, Steve \(ADP\); Tullock, Cristel \(ADP\); Bowman, Kimberley \(DEM\); Rana, Shalini \(DPH\); Raycroft, Jill \(DEM\); Jorgensen, Andrea \(DEM\); Ogwuegbu, Chiamaka \(MYR\); Martinez-Bankhead, Amelia \(HRC\); Dodge, Samuel \(DEM\); Almeida, Angelica \(DPH\); Nazzareta, Daniel \(FIR\); Holcomb, Andrew \(DEM\); Sop, Anna \(DEM\); Gaeta, Krista \(HSA\); Stephen Gibson; Zamora, Francis \(DEM\); Hogan, Kristin \(DEM\); Rivera, Tiffany \(DPH\); Kunins, Hillary \(DPH\); Chiu, Kent \(MTA\); Walsh, Douglas \(DPH\); Gran, Betsy \(DPH\); Meskan, Brenda \(HOM\); Torres, Jose \(HOM - Contractor\); Trinh, Edward \(DEM\); Hillcoat, Kayleigh \(DEM\); Perez, Guillermo \(DPW\); Rodriguez, Ronald \(DPW\); Lee, Jason \(DPW\); Milholland, Nancy \(DEM\); Bobba, Naveena \(DPH\); Mera, Tanya \(DPH\); Safarzadeh, Parisa \(DEM\); Oxford, Nick \(FIR\); Clark, Susan \(DEM\); Pletsch, Destiny \(ADP\); Bessman, Elizabeth \(DEM\); HaleyNelson, Lony \(DEM\); Vasilyeva, Kay \(DEM\); Reneau, Cody \(CON\); Fuller, Luke \(CON\); Medina, Jessica \(DEM\); Cohen, Amy \(ECN\); Cohen, Emily \(HOM\); Sawyer, Amy \(MYR\); Lee, Ivy \(MYR\); Shand, Lloyd \(DEM\); Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#); [Power, Andres \(MYR\)](#)
Subject: Tenderloin Emergency Initiative Op Period 9 Objectives
Date: Sunday, February 6, 2022 3:23:15 PM

Dear all, please see below for our objectives for Op Period 9, which begins tomorrow. This is also your reminder that **your metrics from Op Period 8 (which ends today) are due by tomorrow at 5pm**. Please submit them to [@DutyOfficer, DEM \(DEM\)](#) and [@Raycroft, Jill \(DEM\)](#).

During Op Period 9 we will be paying particular attention to tracking and measuring the impact of the work that we are all doing, and refining our overall field operations strategy.

Speak with you all tomorrow when we review these in greater detail. Thank you for all your ongoing work.

Tenderloin Emergency Initiative – Operational Period 9 (2/7/22 – 2/13/22) Objectives:

1. Perform daily interventions at the following priority locations: (All)
 - a. 300 Hyde
 - b. 400 Eddy
 - c. 600 Eddy
 - d. 300 Ellis
 - e. Boeddeker Park
2. Determine resource needs and confirm participating agency capability to revise and support the implementation of adjusted joint field operations. (DEM, DPH, HSH, SFFD)
3. Finalize joint field operations schedule through the next two operational periods to allow participating agencies to plan for expanded staffing. (DEM, DPH, HSH, SFFD, DPW, MTA, SFPD)
4. Place 15 people per day from the streets of the Tenderloin into non-congregate shelter, starting 2/7. (HSH, DPH, SFFD, DEM)
5. Refine process for tracking reported problems in priority areas via submission of 311 service requests and through problem resolution. (DEM, 311, DPW, PUC, MTA)
6. Schedule and host a workshop that reviews and evaluates existing short- and long-term success metrics, evaluates existing operational metrics, and revises impact metrics that allow for tracking of progress for the TEI. (DEM, CON, DPH, HSH)

7. Present progress and ongoing operations for the Tenderloin Emergency Initiative before the Board of Supervisors on 2/8. (DEM, DPH, HSH, SFPD)
8. Implement the new management organization and staffing expansion at the Tenderloin Linkage Center starting on 2/7. (DPH, HSH, HSA, ADP, DEM)
9. Finalize the project plan and begin implementing identified projects and improvements for the Tenderloin Linkage Center, including revisions of key processes and protocols. (DPH, HSH, HSA, ADP)
10. Initiate strategic process for Phase 3 (sustained operations) planning of the Tenderloin Emergency Initiative, including collecting community feedback and identifying lead city agencies. (DEM, MYR)
11. Host at least 3 community stakeholder meetings and feedback sessions during OP 9, and continue to expand feedback channels and connect with community stakeholders on their engagement needs. (MYR, HRC, DEM)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

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From: [SVC.DPH_DOC.TL.Plans](#)
To: [Reid, Marquis \(DPH\)](#); [Jacobs, Edward \(UCSF\)](#); [Davis, Nina \(DPH - Contractor\)](#); [Thorne-Dixson, Veronica \(DPH\)](#); [Gonzales, Stephanie \(DPH\)](#); [Dangerfield, Lorren \(DPH\)](#); [Reynolds, Andrew \(DPH\)](#); [Tuohey, Travis \(DPH\)](#); [Miguel Ibarra; michaelleyva@ramsinc.org](#); [Reiter, Mehera \(DPH\)](#); [Elgin Rose; terrill@codetenderloin.org](#); [Morales, Christian \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Leyva, Michael \(DPH - Contractor\)](#)
Subject: Follow up from yesterday's TLC Shift Lead Training
Date: Saturday, February 5, 2022 6:49:26 AM
Attachments: [TLC Shift Lead Training Consolidated Slides.pdf](#)

Hi all,

Thank you for joining our training yesterday. And thanks to our presenters, Tiffany, Rob and Sarah.

If you couldn't make it, slides are attached and here is the [link](#) to the recording. Let betsy.gran@sfdph.org know if you have questions.

Here are the links we reviewed yesterday re: [Referrals](#) and [Critical Incidents](#).

Once you've completed this training, let me know and I'll issue you a certificate

We appreciate your leadership at the TLC! Your work is saving lives and keeping guests and staff safe!

Cheers,
Betsy

From: [Gaeta, Krista \(HSA\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc \(DPW\); Starliper, Lisa \(DEM\); Sop, Anna \(DEM\); Mera, Tanya \(DPH\); Mazza, Mark \(HOM\); Paul Harkin; Bechelli, Adrienne \(DEM\); Borne, Deborah \(DPH\); Torres, Jose \(HOM - Contractor\); Hoffman, Rob \(DPH - Contractor\); Darr, Alex \(REG\); Alexander Aquino \(AIR\); Lee, Winnie \(MTA\); Lowell Morgan \(AIR\); Andersson, Christina \(PUC\)](#)
Cc: [Ian Clark-Johnson; Barone, Doris \(HSA\); Kauffman, Cindy \(HSA\); Carroll, Maryellen \(DEM\); Pletsch, Destiny \(ADP\); Lin, Cindy \(HSA\); Pineda, Anna \(HSA\); Ward, Cindy \(HSA\); DPH-meganp \(FIVEKEYS.ORG\); Clark, Susan \(DEM\); Perez, Anthony \(DEM\); Bessman, Elizabeth \(DEM\); Jasmine Page; Tenner, Andrea \(DPH\); Rebecca Graff; DPH-workplaces-57; Smith, Susie \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Friday, February 4, 2022 8:28:55 AM

Hi everyone,

I will be facilitating the 2pm TLC Coordination Meeting today. The meeting will only be 30 minutes. The two incidents from yesterday will be debriefed on a second smaller call at 2:30.

For the 2 – 2:30 meeting, I would like to discuss the following:

1. Share the DMV Voucher process
2. Creation of a TLC guest Code of Conduct
3. Other issues

If you have agenda items, please let me know before 1pm today.

Thank you,

Krista

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Monday, January 31, 2022 10:04 AM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Rivera, Tiffany (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Gran, Betsy (DPH); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); Starliper, Lisa (DEM); Sop, Anna (DEM); Mera, Tanya (DPH); Mazza, Mark (HOM); Paul Harkin; Bechelli, Adrienne (DEM); Borne, Deborah (DPH); Torres, Jose (HOM - Contractor); Hoffman, Rob (DPH - Contractor); Darr, Alex (REG); Alexander Aquino (AIR); Lee, Winnie (MTA); Lowell Morgan (AIR); Andersson, Christina (PUC); Gaeta, Krista (HSA)

Cc: Ian Clark-Johnson; Barone, Doris (HSA); Kauffman, Cindy (HSA); Carroll, Maryellen (DEM); Pletsch, Destiny (ADP); Lin, Cindy (HSA); Pineda, Anna (HSA); Ward, Cindy (HSA); DPH-meganp (FIVEKEYS.ORG); Clark, Susan (DEM); Perez, Anthony (DEM); 'Bessman, Elizabeth (DEM)'; Jasmine Page; Tenner, Andrea (DPH); Rebecca Graff; DPH-workplaces-57; Smith, Susie (HSA)

Subject: Linkage Center Services Coordination Meeting

When: Friday, February 4, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

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From: [Gaeta, Krista \(HSA\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [DPH-bmiazgowicz](#); [Pletsch, Destiny \(ADP\)](#); [Mazza, Mark \(HOM\)](#); [Artieir](#); [DPH-workplaces-57](#); [Carroll, Maryellen \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Andersson, Christina \(PUC\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Bracco, Louis \(HOM\)](#)
Subject: RE: TLC Expansion Work Group Meeting
Date: Tuesday, February 1, 2022 5:26:46 PM

Hi all,

Thank you for the meeting today. Here are the notes from the meeting.

UA Contract/HSB Next Steps

1. UA is targeting Monday, 2/7/22 for 14 staff during 8am – 8pm (Artie will communicate if this cannot happen)
2. DPH will transition duties to UA during the week of 2/7
3. Mark/HSB confirmed that contract is being updated to reflect the additional 7 staff from 8am – 8pm – He will also talk to Louis about additional staffing to cover 24/7 operations. Mark will invite Louis to the next meeting.

Health Right 360 Contract/DPH Other CBOs

1. Health Right 360 is onboarding new staff now and 2nd cohort starts on 2/16
2. DPH expanding/working with other CBOs to cover shifts

Community Engagement

1. DPH and Health Right 360 have engaged a community advisory board for input on services/operations
2. Plan is to meet weekly with group

Expansion Planning

1. Group is concerned about current operations during 8am – 8pm – Would like this sorted first.
 - a. Policy/Ops meeting on 2/2 – will discuss with key stakeholders how to address current operations issues
2. Group is in favor of a phased approach. For example (dates to be solidified on Thursday 2/3/22):
 - a. Expansion to 8am – 12am (outdoors only) – 2/14/22
 - b. Expansion to 24 hours (indoor/outdoor)– 2/28/22
3. Minimum Services to be provided from 8pm – 8am
 - a. Privacy space/harm reduction support
 - b. Respite (ideally move to indoors for comfort)
 - c. Distribution of snacks/hygiene kits/pillows/blankets/clothes
 - d. Belongings
 - e. Space monitoring
 - f. Restroom services
4. Outstanding Concerns
 - a. Building lease – how do we ensure that respite services comply with lease?

- i. Rules re hours a guest can rest
- b. Capacity based on space/supplies/staffing
- c. Lighting and monitoring during evening hours (flashlights, etc)
- d. Do we add a meal if we expand or just snacks?

Next Steps

1. Krista to synthesize information and present expansion timeline/plan on 2/3
2. Krista to ensure 2/2 ops/policy meeting is focused on grounding all core hours activities to support expansion

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Monday, January 31, 2022 10:06 AM

To: Bowman, Kimberley (DEM); DPH-bmiazgowicz; Pletsch, Destiny (ADP); Mazza, Mark (HOM); Artiejr; DPH-workplaces-57; Carroll, Maryellen (DEM); Gaeta, Krista (HSA); DPH-External-Weisen-Healthright360.org; Andersson, Christina (PUC); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Bechelli, Adrienne (DEM)

Cc: Tenner, Andrea (DPH); Bracco, Louis (HOM)

Subject: TLC Expansion Work Group Meeting

When: Tuesday, February 1, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this meeting is to begin discussions on how to rapidly expand our capabilities and footprint within the building.

Microsoft Teams meeting

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From: [Loughran, Eileen \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TLC Outdoor Restrooms Protocol
Date: Tuesday, February 1, 2022 2:25:11 PM

Jeff and I discussed today so he can add.

Hopefully, adding the bins to place belongs before entering the restroom will help. I think there is also a style to engage with people about the restrooms. From experience with the syringe programs, when I was getting a lot of complaints about syringe litter, I found that engaging in conversations with community "we need your help to keep this program up and running". This can be a check-in at huddles...the script at the restroom. J

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
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Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, February 1, 2022 9:40 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: Fw: TLC Outdoor Restrooms Protocol

I honestly do not know what else to do with this. We have asked staff to check the porta potties in between each guest. We have doubled down on these efforts over the past two days. Unclear if maybe the effects of that have not been seen yet, and that this message was written prior to that? We can work on using the indoor toilets.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Tuesday, February 1, 2022 8:39 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Andersson, Christina (PUC) <CAndersson@sfgwater.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Hi everyone. Please see the attached email I just received from our toilet vendor. Note the sentence “we need to see a change in what is being put into the units or we will have to stop the service for the safety of our employees” is now officially in writing. If the restroom monitors cannot control what is going into the toilets the vendor will leave abruptly and DEM will be unable to acquire a new contract for this purpose. Please let us know what additional measures will be implemented by the monitors to ensure we are not left without outdoor toilets. Thanks.

Adrienne Bechelli (she/her)

Department of Emergency Management

Please be aware that I will be out of the office from Feb 19 through March 13.

From: Bechelli, Adrienne (DEM)

Sent: Sunday, January 30, 2022 9:06 AM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Thank you all SO much!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell ***text message is the best way to reach me***

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Sent: Sunday, January 30, 2022 8:48 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany.

Jen loves going to Home Depot, so I'm going to give her a mission today and get us a "trash grabber" or something to use for the site. Hopefully I'll bring it in tomorrow .

Cheers,
Lisa

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Sunday, January 30, 2022 8:46 AM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Cleaned out! Thanks for the heads up. Continuing to message to our staff the importance of monitoring the outdoor bathrooms.

Tiffany Rivera, BSN, CEN, TCRN
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Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
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24-Hour On-Call PHEPR Number: 415.802.7358

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Sent: Sunday, January 30, 2022 7:16 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Good Morning Tiffany,

Wanted to give you a heads up that this morning when I checked the porta potties, the one on the right had clothing in the toilet. Not sure if we'll be able to salvage and make it usable for today or not.

Thanks,

Lisa

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 3:25 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmcocoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany. Without wanting to sound too rash, if we do not make substantial change our vendor will refuse to come back. So I appreciate the full team's effort on all of the action items below effective immediately.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Friday, January 28, 2022 12:34 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmcocoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.
We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.
Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN
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24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 10:47 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM)

<lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.

5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

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From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Fw: TLC Outdoor Restrooms Protocol
Date: Tuesday, February 1, 2022 9:41:01 AM
Attachments: [Toilets Sitting at UN Plaza.msg](#)

I honestly do not know what else to do with this. We have asked staff to check the porta potties in between each guest. We have doubled down on these efforts over the past two days. Unclear if maybe the effects of that have not been seen yet, and that this message was written prior to that? We can work on using the indoor toilets.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Tuesday, February 1, 2022 8:39 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Andersson, Christina (PUC) <CAndersson@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Hi everyone. Please see the attached email I just received from our toilet vendor. Note the sentence “we need to see a change in what is being put into the units or we will have to stop the service for the safety of our employees” is now officially in writing. If the restroom monitors cannot control what is going into the toilets the vendor will leave abruptly and DEM will be unable to acquire a new contract for this purpose. Please let us know what additional measures will be implemented by the monitors to ensure we are not left without outdoor toilets. Thanks.

Adrienne Bechelli (she/her)

Department of Emergency Management

Please be aware that I will be out of the office from Feb 19 through March 13.

From: Bechelli, Adrienne (DEM)
Sent: Sunday, January 30, 2022 9:06 AM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thank you all SO much!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Sunday, January 30, 2022 8:48 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany.

Jen loves going to Home Depot, so I'm going to give her a mission today and get us a "trash grabber" or something to use for the site. Hopefully I'll bring it in tomorrow .

Cheers,

Lisa

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Sunday, January 30, 2022 8:46 AM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: Re: TLC Outdoor Restrooms Protocol

Cleaned out! Thanks for the heads up. Continuing to message to our staff the importance of monitoring the outdoor bathrooms.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Sunday, January 30, 2022 7:16 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Good Morning Tiffany,

Wanted to give you a heads up that this morning when I checked the porta potties, the one on the right had clothing in the toilet. Not sure if we'll be able to salvage and make it usable for today or not.

Thanks,
Lisa

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 3:25 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany. Without wanting to sound too rash, if we do not make substantial change our vendor will refuse to come back. So I appreciate the full team's effort on all of the action items below effective immediately.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Friday, January 28, 2022 12:34 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.

We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.

Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Friday, January 28, 2022 10:47 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash

cans for their discarded items.

3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Loughran, Eileen \(DPH\)](#)
To: [Giuliano, Ro](#); [Jason Norelli](#); [Amy Rodriguez](#); [John Negrete](#); [mary@homelesseyouthalliance.org](#); [Brooke Lober](#); [Miss Ian](#); [Laura Guzman](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-Suzanne.Adams](#); [DPH-jwilson](#); [DPH-annaberg](#); [DPH-mauricebyrd](#); [DPH-jeannielittle](#); [Curtis Penn](#); [Jerry Leonor](#); [DPH-richardzevin](#); [DPH-hasiansinaga](#); [Elgin Rose](#); [Kate Franza](#); [Miguel Ibarra](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-rbess](#); [DPH-esiqueiros](#); [DPH-tbell](#); [Sherilyn Adams](#); [Mazza, Mark \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [Artejr](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [Gary McCoy](#); [Bri Izaquirre](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Harris, Zoe \(DPH\)](#)
Subject: DPH provider"s meeting: Tenderloin Linkages Center

This is the invite for our new biweekly meeting schedule

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United States, San Francisco

Phone Conference ID: [Penal Code § 832.7\(b\)\(5\)\(A\)](#) #

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US>

From: [Loughran, Eileen \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Harris, Zoe \(DPH\)](#)
Cc: [Packer, Tracey \(DPH\)](#); [mary@homelesseyouthalliance.org](#); [Jason Norelli](#); [John Negrete](#); [Amy Rodriguez](#); [Brooke Lober](#); [Miss Ian](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-Suzanne.Adams](#); [DPH-jwilson](#); [Curtis Penn](#); [jleonor@felton.org](#); [DPH-richardzevin](#); [Kate Franza](#); [Elgin Rose](#); [Mazza, Mark \(HOM\)](#); [DPH-annaberg](#); [Laura Guzman](#); [Frances Fu](#); [Giuliano, Ro](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [DPH-esiqueiros](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-jeannielittle](#); [DPH-mauricebyrd](#); [Miguel Ibarra](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [DPH-hasiansinaga](#); [rbess@currysenior.org](#); [DPH-tbell](#); [Candler, Robin \(DPH\)](#); [esisqueriros@sfa.org](#); [Juliana DePietro](#); [ligtanloc@qlide.org](#)
Subject: DPH Providers meeting: Linkages Center

Hi Everyone,
I am cancelling this weekly meeting. A new invite will go out with the new biweekly schedule. Sorry for any confusion.

eileen

Hi everyone,
We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

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<

From: [Bowman, Kimberley \(DEM\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [DPH-bmiazgowicz](#); [Pletsch, Destiny \(ADP\)](#); [Mazza, Mark \(HOM\)](#); [Artiejr](#); [DPH-workplaces-5Z](#); [Bechelli, Adrienne \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#); [Borne, Deborah \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#)
Subject: TLC Expansion Work Group Meeting

The purpose of this meeting is to begin discussions on how to rapidly expand our capabilities and footprint within the building.

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Nazzareta, Daniel \(FIR\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Kucharszky, James \(FIR\)](#); [Tianero, Destin Rey \(FIR\)](#); [Campos, Jessica \(HRC\)](#); [Lloyd, Kayleigh \(HRC\)](#); [Mcknight, John \(HRC\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Artieir; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\); Adami, Steve \(ADP\); Tullock, Cristel \(ADP\); Bowman, Kimberley \(DEM\); Rana, Shalini \(DPH\); Raycroft, Jill \(DEM\); Jorgensen, Andrea \(DEM\); Ogwuegbu, Chiamaka \(MYR\); Martinez-Bankhead, Amelia \(HRC\); Dodge, Samuel \(DEM\); Almeida, Angelica \(DPH\); Holcomb, Andrew \(DEM\); Sop, Anna \(DEM\); Stephen Gibson; Zamora, Francis \(DEM\); Hogan, Kristin \(DEM\); Rivera, Tiffany \(DPH\); Kunins, Hillary \(DPH\); Chiu, Kent \(MTA\); Walsh, Douglas \(DPH\); Gran, Betsy \(DPH\); Meskan, Brenda \(HOM\); Torres, Jose \(HOM - Contractor\); Trinh, Edward \(DEM\); Hillcoat, Kayleigh \(DEM\); Perez, Guillermo \(DPW\); Rodriguez, Ronald \(DPW\); Lee, Jason \(DPW\); Milholland, Nancy \(DEM\); Bobba, Naveena \(DPH\); Mera, Tanya \(DPH\); Safarzadeh, Parisa \(DEM\); Oxford, Nick \(FIR\); Clark, Susan \(DEM\); Pletsch, Destiny \(ADP\); Bessman, Elizabeth \(DEM\); HaleyNelson, Lony \(DEM\); Vasilyeva, Kay \(DEM\); Reneau, Cody \(CON\); Fuller, Luke \(CON\); Medina, Jessica \(DEM\); Cohen, Amy \(ECN\); Cohen, Emily \(HOM\); Sawyer, Amy \(MYR\); Lee, Ivy \(MYR\); Shand, Lloyd \(DEM\); Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#); [Power, Andres \(MYR\)](#)
Subject: TEI Objectives -- Op Period 8
Date: Sunday, January 30, 2022 1:22:15 PM
Importance: High

Dear all,

Please see below for our joint objectives for Operational Period 8, which starts tomorrow and lasts through Sunday, 2/6. We will talk through details and expectations for these objectives in tomorrow morning's meeting.

Please also consider this your reminder to submit your metrics to DEMDutyOfficer@sfgov.org and the Planning Section by end of day tomorrow.

Thank you.

TEI Objectives – Operational Period 8 (1/31/22 – 2/6/22)

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 300 Hyde
 - c. 400 Eddy
 - d. 7th and Market
 - e. Boeddeker Park
2. Review joint field operations protocol and identify proactive schedule and resources needed to accomplish ongoing frequent neighborhood interventions. (DEM, SFFD, DPH, HSH, DPW, SFPD)
3. Conduct at least four joint field operations at priority locations during OP 8. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
4. Determine a process for tracking the progress of 311 requests for services resulting from daily field operation observations by 2/6. (311, SFFD, DEM)
5. Revise the operational plan for targeted neighborhood cleaning operations that respond quickly to 311 and community calls for service and implement it by 2/3. (DEM, 311, DPW, TLCBD)

6. Continue to refine and document the coordination needed for successful field outreach operations across city and non-city agencies. (DEM, DPH, HSH, SFFD, community partners)
7. Implement revised metrics tracking at Linkage Center, including adjustments to intake and services and linkage tracking. (DPH, HSH, ADP, HSA, community providers)
8. Begin transition of management of Linkage Center from DEM to DPH starting 1/31. (DEM, DPH)
9. Finalize minimum staffing requirements at Linkage Center for existing footprint and expansion plans, and implement immediate staffing expansion by 2/3. (DPH, HSH, ADP, HSA, DEM, community providers)
10. Finalize set weekly schedule of provider services at the Linkage Center by 2/3. (DPH, HSH, ADP, HSA)
11. Host one and prepare for four additional community listening sessions, and continue to expand feedback channels and connect with community stakeholders on their engagement needs. (MYR, HRC, DEM)
12. Refine the community engagement branch by assigning liaisons to key community stakeholders to facilitate information sharing and strengthen relationships no later than 2/4. (MYR, HRC)

Adrienne Bechelli

Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

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From: [Almeida, Angelica \(DPH\)](#)
To: [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Harris, Zoe \(DPH\)](#)
Cc: [ligtanloc@glide.org](#); [Packer, Tracey \(DPH\)](#); [mary@homelessyouthalliance.org](#); [John Negrete](#); [Amy Rodriguez](#); [Brooke Lober](#); [Miss Ian](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-jwilson](#); [Curtis Penn](#); [jleonor@felton.org](#); [DPH-richardzevin](#); [Kate Franza](#); [Elgin Rose](#); [Mazza, Mark \(HOM\)](#); [DPH-annaberg](#); [Laura Guzman](#); [Frances Fu](#); [Giuliano, Ro](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [DPH-esiqueiros](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-jeannelittle](#); [DPH-mauricebyrd](#); [Miguel Ibarra](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [DPH-hasiansinaga](#); [rbess@currysenior.org](#); [DPH-tbell](#); [Candler, Robin \(DPH\)](#); [esisquieros@sfaf.org](#); [Saba Teklu](#); [Jason Norelli](#); [Juliana DePietro](#); [DPH-Suzanne.Adams](#)
Subject: Re: DPH Providers meeting: Linkages Center
Date: Friday, January 28, 2022 1:39:20 PM
Attachments: [Tenderloin Linkage Center Services Overview For Service Providers \(1\).pdf](#)
[Outlook-1514414697.png](#)

Hi all,

Thank you for the conversation today. Here is the current version of the services overview for providers. This will be a documented that is updated regularly and we'll make sure we share with you.

Angelica M. Almeida, Ph.D.
PSY23814
Director, Street Based and Justice Involved Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, 4th Floor
San Francisco, CA 94103
Tel: 415-255-3722 | Fax: 415-255-3798
angelica.almeida@sfdph.org



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From: Loughran, Eileen (DPH)
Sent: Monday, January 24, 2022 3:06 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Alex Boyder <aboyder@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Cc: ligtanloc@glide.org <[Llgtanloc@glide.org](mailto:ligtanloc@glide.org)>; [Packer, Tracey \(DPH\)](mailto:Tracey.Packer@sfdph.org) <tracey.packer@sfdph.org>; mary@homelessyouthalliance.org <mary@homelessyouthalliance.org>; [John Negrete](mailto:John.Negrete@glide.org) <jnegrete@glide.org>; [Amy Rodriguez](mailto:Amy.Rodriguez@glide.org) <arodriguez@glide.org>; [Brooke Lober](mailto:Brooke.Lober@glide.org)

<brooke.lober@stjamesinfirmary.org>; Miss Ian <miss.ian.librarian@gmail.com>; DPH-cris.reifsteck <cris.reifsteck@communityforwardsf.org>; maria.bellinger@communityforwardsf.org <maria.bellinger@communityforwardsf.org>; emerson.flores@communityforwardsf.org <emerson.flores@communityforwardsf.org>; DPH-jwilson <jwilson@hospitalityhouse.org>; Curtis Penn <cpenn@felton.org>; jleonor@felton.org <jleonor@felton.org>; DPH-richardzevin <richardzevin@ramsinc.org>; Kate Franza <Kate@sfcommunityhealth.org>; Elgin Rose <elgin@codetenderloin.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-annaberg <annaberg@harmreductiontherapy.org>; Laura Guzman <guzman@harmreduction.org>; Frances Fu <fu@harmreduction.org>; Giuliano, Ro <rgiuliano@sfaf.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Zevin, Barry (DPH) <barry.zevin@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; DPH-esiqueiros <esiqueiros@sfaf.org>; Bess, Rashaad (DPH - Contractor) <rashaad.bess@sfdph.org>; DPH-jeannielittle <jeannielittle@harmreductiontherapy.org>; DPH-mauricebyrd <mauricebyrd@harmreductiontherapy.org>; Miguel Ibarra <Miguel@SFCommunityHealth.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; DPH-hasiansinaga <hasiansinaga@ramsinc.org>; rbess@currysenior.org <rbess@currysenior.org>; DPH-tbell <tbell@larkinstreetyouth.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; esisqueriros@sfaf.org <esisqueriros@sfaf.org>; Saba Teklu <steklu@glide.org>; Jason Norelli <JNorelli@glide.org>; Juliana DePietro; DPH-Suzanne.Adams <Suzanne.Adams@Communityforwardsf.org>

Subject: DPH Providers meeting: Linkages Center

When: Friday, January 28, 2022 1:00 PM-2:00 PM.

Where:

Hi everyone,

We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

Microsoft Teams meeting

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From: [Strieff, Sarah \(DPH\)](#)
To: [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Friday, January 28, 2022 1:31:54 PM
Attachments: [TLResponse_Standard Work_COVID-19 Symptom screening 1.28.22.docx](#)
[Quick Guide-Symptom Screening 1.28.22.docx](#)

Hi All,

Wanted to update the group on an addition to this standard work since multiple individuals have presented to the site reporting having a diagnosis of active COVID-19.

We have had to add asking "Have you been diagnosed with COVID-19 in the last 10 days?" YES or NO - as a screening question.

If someone reports active covid they cannot enter the site. UA should then:

1. Ensure 6 foot distance from the individual
2. Ensure the individual has an N95
3. Notify the onsite DPH site lead for further instruction.

The DPH site lead will assess outside and determine whether the person needs to go to isolation or if they can go back to the place they were prior to coming to the site.

Please let me know what questions you have. I have attached the updated Standard Work and quick screening guide and hoping to go over it with Adisa today if possible.

Sarah

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)
Sarah.Strieff@sfdph.org

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Thank you.

From: Bayron Wilson <bayronw@urban-alchemy.us>
Sent: Thursday, January 27, 2022 6:57 AM

To: Artiejr <artieg@urban-alchemy.us>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>

Subject: Re: Temperature checks for COVID at linkage site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hey Deborah and thank you,

@Sarah, nice to e-meet you and thank you. Can you please provide the screening script so we can make sure the team add it in their system.

BW

On Wed, Jan 26, 2022 at 9:56 PM Artie Gilbert <artieg@urban-alchemy.us> wrote:

Thank you Deborah!

We will inform our team that we're no longer doing temperature checks.

I love the quote by Harriet Tubman!

Best,
Artie

On Wed, Jan 26, 2022 at 9:24 PM Borne, Deborah (DPH) <deborah.borne@sfdph.org> wrote:

Hi Artie and Bayron,

I wanted to check in about COVID screening at the linkage site.

We no longer recommend temperature checks for COVID. They are unreliable and not helpful in identifying COVID. All we recommend is a verbal screening as per the protocol we shared.

Sarah Strieff, RN cc here is available to review the COVID screening protocols with you and your staff.

Let me know if you have any questions.

All the best,
Deb

“Every great dream begins with a dreamer. Always remember, you have within you the strength, the patience, and the passion to reach for the stars to change the world.”

- Harriet Tubman

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

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Bayron Wilson

Chief of Operations, San Francisco, Los Angeles

URBAN ALCHEMY I a nonprofit organization

"Transforming People & Communities through Love & Respect"

Direct: 510.830.8591

From: [Mazza, Mark \(HOM\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Borne, Deborah \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:57:22 AM

Looks great to me.

Mark Mazza, LCSW (he/his)
Outreach Manager
San Francisco Department of Homelessness and Supportive Housing
mark.mazza@sfgov.org

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Sent from my iPhone. Please excuse any spelling or grammar errors .

From: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Sent: Friday, January 28, 2022 9:51:56 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: RE: Intake Form/Question Revision

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<https://forms.office.com/g/QXT2mnVvhx>

Please send your edits/corrections.

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- 9 housed
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Subject: Re: Intake Form/Question Revision

Great Idea Adrienne-
thanks

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CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

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Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Thursday, January 27, 2022 12:04 PM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
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Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

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Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Intake Form/Question Revision
When: Thursday, January 27, 2022 11:30 AM-12:00 PM.
Where: Microsoft Teams Meeting

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Microsoft Teams meeting

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Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:51:58 AM

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<https://forms.office.com/g/QXT2mnVvhx>

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Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:32:12 AM

Deb,

Please correct the info below

TLC Guest Housing Status Questionnaire

These questions should be asked while guests are in the line or during intake and it is OKAY if guest do not want to share this info.

Plz inform guests they will not be denied access to the TLC or any services and we are collecting this info to understand if we need additional services and support.

Where did you sleep last night?

- Sheltered - Unhoused Person staying in Shelter, Nav Center, SIP Hotel
- Unsheltered - Unhoused sleeping outside, in tent, in vehicle
- Housed - SRO, Apartment, Supportive Housing (pays rent/ has lease)
- Declined to share this info

If someone is staying in shelter - what type.

- Navigation Center
- Shelter-In-Place Hotel
- I&Q Hotel site
- Winter Shelter
- Shelter
- Hummingbird

Do you identify as "from the tenderloin neighborhood"?

- Yes
- No
- Declined to share this info

Is this good enough?

Is there more questions you would like?

Please correct language, but remember UA staff need to understand what they are asking

rob

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:55 PM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Great Idea Adrienne-
thanks

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, January 27, 2022 12:22 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: RE: Intake Form/Question Revision

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:04 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

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3. Rob/Mark and UA to lool at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
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- 6.
7. We didnt discuss time line, but I would lik eto have draft of questions approved by all by COB friday. Can we shoot for difgital intake next monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

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Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

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Phone Conference ID: 316 135 745#

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From: [Loughran, Eileen \(DPH\)](#)
To: [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Harris, Zoe \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Provider meeting team
Date: Thursday, January 27, 2022 5:16:56 PM
Attachments: [Provider Meeting 0128.docx](#)
[Community meeting invite list.docx](#)

Hi Everyone,

Thanks so much for a productive meeting. I really appreciate you all jumping in to support. It's so important that we have buy-in and confidence in the TLC among our DPH providers. They can help guide us in our work so that the TLC is a welcoming space for our guests. I also want to acknowledge that as you all know, working with community providers can also be hard in that we often take on some of the frustrations felt towards the system at large. I feel much knowing that we have a plan in place moving forward.

Attached:

Agenda for tomorrow's meeting with names noted for facilitation. (I will be taking notes in the background)

DPH provider list. Please review and see if anyone is missing

Meeting will go to biweekly after tomorrow (2/11)

- Tanya is on deck to help facilitate for that meeting
- Deb is available on 2/25

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Loughran, Eileen (DPH)

Sent: Wednesday, January 26, 2022 7:03 AM

To: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Provider meeting team

Hi everyone,

As follow-up from Monday's Operations call, I am reaching out to you because you either 1) expressed interest in participating in the "provider meeting planning team", 2) you've been part of previous meetings, or 3) you were volunteered as a potential facilitator for future meetings. A meeting invite has been sent for **1/27 from 4-4:30** --Thanks to everyone that has already accepted it.

Currently, the DPH provider meetings occur **every Friday from 1-2pm**. This is a space where providers have expressed concern about staffing and direction of the TLC, training & support of TLC staff, and ensuring the site has a vision that embraces harm reduction. The group would like to continue meeting to hear highlights, successes, and challenges that have come up at the TLC. At the 1/21 meeting, we had the onsite teams (HR360, SFCHC, Code Tenderloin, and DPH) share highlights & experiences.

The "provider meeting team" will plan provider meetings including develop agendas, develop strategies to incorporate community values and input to strengthen our work at the TLC, rotate facilitation of the weekly meeting, and help with meeting logistics such as note taking and logging action items for leadership.

Agenda for Thurs. meeting:

Goal: Develop a collaborative plan for ongoing provider input sessions

- Background / Overview of past meetings
- Roles for provider meetings
 - Facilitator(s)
 - Note taker

- Are there providers missing from the the conversation?
- Next Steps
 - Agenda for Friday's meeting
 - Facilitator(s) for Friday
 - Develop schedule rotation(?)

Thank you,

eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#); [Jasmine Page](#)
Subject: Canceled: Linkage Center Services Coordination Meeting
Importance: High

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
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Importance: High

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Thursday, January 27, 2022 12:22:32 PM

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

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Sent: Thursday, January 27, 2022 12:04 PM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>
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Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

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Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Intake Form/Question Revision
When: Thursday, January 27, 2022 11:30 AM-12:00 PM.
Where: Microsoft Teams Meeting

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Microsoft Teams meeting

Join on your computer or mobile app

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From: [Strieff, Sarah \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Mazza, Mark \(HOM\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Thursday, January 27, 2022 11:21:21 AM

All,

Confirmed the screener at the front has the laminated tool that has symptom screening questions and directions.

Glad we closed loop on this!

Sarah

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)
Sarah.Strieff@sfdph.org

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Thursday, January 27, 2022 10:49 AM
To: Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>
Subject: Re: Temperature checks for COVID at linkage site

FYI, the laminated screening symptoms are in the accordion file in the DPH room on the first floor.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Sent: Thursday, January 27, 2022 9:40 AM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: Re: Temperature checks for COVID at linkage site

Here is e link:

https://sfgov1.sharepoint.com/:w:/r/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/Standard%20Work/TLResponse_Standard%20Work_COVID-19%20Symptom%20screening.docx?d=wa71909c6d1364bd5a54f86d7818cdf5c&csf=1&web=1

And quick guide:

<https://sfgov1.sharepoint.com/:w:/r/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/CovidServices/Quick%20Guide-Symptom%20Screening%20.docx?d=w8b672f3ea2954044a742c98e1693bd11&csf=1&web=1>

And map to 50 Ivy:

<https://sfgov1.sharepoint.com/:w:/r/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/CovidServices/Handout%20-%20Map%20to%20Urgent%20Care.docx?d=w1292c00e23374459937d1fe8c31c6d7e&csf=1&web=1>

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)

Sarah.Strieff@sfdph.org

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From: Bayron Wilson <bayronw@urban-alchemy.us>
Sent: Thursday, January 27, 2022 6:57 AM
To: Artiejr <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: Re: Temperature checks for COVID at linkage site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hey Deborah and thank you,

@Sarah, nice to e-meet you and thank you. Can you please provide the screening script so we can make sure the team add it in their system.

BW

On Wed, Jan 26, 2022 at 9:56 PM Artie Gilbert <artieg@urban-alchemy.us> wrote:

Thank you Deborah!

We will inform our team that we're no longer doing temperature checks.

I love the quote by Harriet Tubman!

Best,
Artie

On Wed, Jan 26, 2022 at 9:24 PM Borne, Deborah (DPH) <deborah.borne@sfdph.org> wrote:

Hi Artie and Bayron,

I wanted to check in about COVID screening at the linkage site.

We no longer recommend temperature checks for COVID. They are unreliable and not helpful in identifying COVID. All we recommend is a verbal screening as per the protocol we shared.

Sarah Strieff, RN cc here is available to review the COVID screening protocols with you and your staff.

Let me know if you have any questions.

All the best,
Deb

"Every great dream begins with a dreamer. Always remember, you have within you the strength, the patience, and the passion to reach for the stars to change the world."

- Harriet Tubman

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

feel.”

-Maya Angelou

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Bayron Wilson
Chief of Operations, San Francisco, Los Angeles
URBAN ALCHEMY I a nonprofit organization
"Transforming People & Communities through Love & Respect"
Direct: 510.830.8591

From: [Rivera Tiffany \(DPH\)](#)
To: [Strieff Sarah \(DPH\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Borne Deborah \(DPH\)](#); [Bowman Kimberley \(DEM\)](#); [Mazza Mark \(HOM\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Thursday, January 27, 2022 10:49:24 AM

FYI, the laminated screening symptoms are in the accordion file in the DPH room on the first floor.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Sent: Thursday, January 27, 2022 9:40 AM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: Re: Temperature checks for COVID at linkage site

Here is e link:

https://sfgov1.sharepoint.com/:w:/t/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/Standard%20Work/TLResponse_Standard%20Work_COVID-19%20Symptom%20screening.docx?d=wa71909c6d1364bd5a54f86d7818cdf5c&csf=1&web=1

And quick guide:

<https://sfgov1.sharepoint.com/:w:/t/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/CovidServices/Quick%20Guide-Symptom%20Screening%20.docx?d=w8b672f3ea2954044a742c98e1693bd11&csf=1&web=1>

And map to 50 Ivy:

<https://sfgov1.sharepoint.com/:w:/t/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/CovidServices/Handout%20-%20Map%20to%20Urgent%20Care.docx?d=w1292c00e23374459937d1fe8c31c6d7e&csf=1&web=1>

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)
Sarah.Strieff@sfdph.org

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From: Bayron Wilson <bayronw@urban-alchemy.us>
Sent: Thursday, January 27, 2022 6:57 AM
To: Artiejr <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: Re: Temperature checks for COVID at linkage site

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Hey Deborah and thank you,

@Sarah, nice to e-meet you and thank you. Can you please provide the screening script so we can make sure the team add it in their system.

BW

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Thank you Deborah!

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I love the quote by Harriet Tubman!

Best,
Artie

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Let me know if you have any questions.

All the best,
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- Harriet Tubman

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

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Chief of Operations, San Francisco, Los Angeles

URBAN ALCHEMY I a nonprofit organization

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Direct: 510.830.8591

From: [Strieff Sarah \(DPH\)](#)
To: [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Borne Deborah \(DPH\)](#); [Bowman Kimberley \(DEM\)](#); [Mazza Mark \(HOM\)](#); [Rivera Tiffany \(DPH\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Thursday, January 27, 2022 9:40:53 AM

Here is e link:

https://sfgov1.sharepoint.com/:w:/r/sites/DPH-TLResponse2022/Shared%20Documents/Operations/Facility%20Response/Standard%20Work/TLResponse_Standard%20Work_COVID-19%20Symptom%20screening.docx?d=wa71909c6d1364bd5a54f86d7818cdf5c&csf=1&web=1

And quick guide:

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Sarah Strieff BSN, RN
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From: Bayron Wilson <bayronw@urban-alchemy.us>
Sent: Thursday, January 27, 2022 6:57 AM
To: Artiejr <Artiejr@urban-alchemy.us>
Cc: [Borne, Deborah \(DPH\) <deborah.borne@sfdph.org>](mailto:Deborah.Borne@sfdph.org); [Bowman, Kimberley \(DEM\) <kimberley.bowman@sfgov.org>](mailto:Kimberley.Bowman@sfgov.org); [Mazza, Mark \(HOM\) <Mark.Mazza@sfgov.org>](mailto:Mark.Mazza@sfgov.org); [Rivera, Tiffany \(DPH\) <tiffany.rivera@sfdph.org>](mailto:Tiffany.Rivera@sfdph.org); [Strieff, Sarah \(DPH\) <sarah.strieff@sfdph.org>](mailto:Sarah.Strieff@sfdph.org)
Subject: Re: Temperature checks for COVID at linkage site

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Let me know if you have any questions.

All the best,
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Deborah Borne, MSW, MD

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Health Policy, Vulnerable Populations and People Experiencing Homelessness,
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Chief of Operations, San Francisco, Los Angeles
URBAN ALCHEMY I a nonprofit organization
"Transforming People & Communities through Love & Respect"
Direct: 510.830.8591

From: [Strieff, Sarah \(DPH\)](#)
To: [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Thursday, January 27, 2022 9:32:22 AM

Hi working on identifying where laminated copies of the symptom screening form ended up.

Will get to you shortly!
Sarah

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)
Sarah.Strieff@sfdph.org

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Thank you.

From: Bayron Wilson <bayronw@urban-alchemy.us>
Sent: Thursday, January 27, 2022 6:57 AM
To: [Artiejr](mailto:artieg@urban-alchemy.us) <artieg@urban-alchemy.us>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: Re: Temperature checks for COVID at linkage site

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Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
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Chief of Operations, San Francisco, Los Angeles

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Direct: [510.830.8591](tel:510.830.8591)

From: [Bayron Wilson](#)
To: [Artiejr](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Thursday, January 27, 2022 6:57:28 AM

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--



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Chief of Operations, San Francisco, Los Angeles

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Direct: 510.830.8591

From: [Artie Gilbert](#)
To: [Borne, Deborah \(DPH\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [DPH-workplaces-57](#); [Mazza, Mark \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Temperature checks for COVID at linkage site
Date: Wednesday, January 26, 2022 9:56:22 PM

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From: [Helene Sautou](#)
To: [Bechelli, Adrienne \(DEM\)](#)
Cc: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Kucharszky, James \(FIR\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [Artiej](#); [jmello@blockbyblock.com](#); [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Tianero, Destin Rey \(FIR\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Clark, Susan \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [Bessman, Elizabeth \(DEM\)](#); [HaleyNelson, Lony \(DEM\)](#); [Vasilyeva, Kay \(DEM\)](#); [Reneau, Cody \(CON\)](#); [Fuller, Luke \(CON\)](#); [Medina, Jessica \(DEM\)](#); [Cohen, Amy \(ECN\)](#); [Cohen, Emily \(HOM\)](#); [Sawyer, Amy \(MYR\)](#); [Lee, Ivy \(MYR\)](#); [Shand, Lloyd \(DEM\)](#); [Lim, Victor \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: Re: TL Emergency Initiative Op Period 7 Objectives
Date: Tuesday, January 25, 2022 10:09:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi,

Here are some pics of 7th and Market (at 1128 Market) this morning:

- 1) around 7am
- 2) closer to 8am

Let me know if I should send those to a smaller subgroup in future updates.
Best regards,





Penal Code § 832.7(b)(5)(A)



Helene Sautou
Project Director
Civic Center Community Benefit District
(415) 658-7979
sautou@sfciviccenter.org

On Mon, Jan 24, 2022 at 4:53 AM Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org> wrote:

Good evening Tenderloin Emergency Initiative team members,

Tomorrow morning starts Operational Period 7 of the TEI. Please see below for this week's objectives. Please expect to report out each morning at 9:30 what actions your agency is taking to make progress on the noted objectives below. Thank you.

Objectives for Operational Period 7: Monday, January 24 – Sunday, January 30.

1. Perform daily interventions at the following priority locations: (All)

- a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. Boeddeker Park
2. Perform joint field operations at a minimum of two priority locations during OP 7. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
 3. Refine and document the coordination needed for successful field outreach operations across city and non-city agencies. (DEM, DPH, HSH, SFFD, community partners)
 4. Revise the operational plan for targeted neighborhood cleaning operations that respond quickly to 311 and community calls for service. (DEM, 311, DPW, TLCBD)
 5. Revise the Linkage Center short- and long-term staffing and management plan by 1/26. (DEM, DPH, HSH, HSA, ADP, MYR)
 6. Advance the planning efforts for Linkage Center scope, design, and service provision by 1/28. (DEM, DPH, HSH, HSA, ADP, HRC, MYR)
 7. Host three days of Linkage Center walkthroughs with community partners on 1/26, 1/27, and 1/28. (DEM, MYR, HRC, community partners)
 8. Finalize the ongoing equity and community engagement processes, including meeting scopes and schedules, by 1/27. (MYR, HRC, DEM)

Adrienne Bechelli (she/her)

Department of Emergency Management

Incident Commander, Tenderloin Emergency Initiative

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH); Raycroft, Jill (DEM); Jorgensen, Andrea (DEM); Ogwuegbu, Chiamaka (MYR); Martinez-Bankhead, Amelia (HRC); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR);

Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com;
 Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent F; Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Nancy Milholland (DEM) (nancy.milholland@sfgov.org); Bobba, Naveena (DPH); Mera, Tanya (DPH); Safarzadeh, Parisa (DEM); Oxford, Nick (FIR); Clark, Susan (DEM); Pletsch, Destiny (ADP); 'Bessman, Elizabeth (DEM)'; Lony HaleyNelson (lony.haleynelson@sfgov.org); Vasilyeva, Kay (DEM); Reneau, Cody (CON); Fuller, Luke (CON); Medina, Jessica (DEM); Cohen, Amy (ECN); Cohen, Emily (HOM); Sawyer, Amy (MYR); Lee, Ivy (MYR); Shand, Lloyd (DEM); Lim, Victor (DEM)

Cc: Tianero, Destin Rey (FIR); Kucharszky, James (FIR)

Subject: Tenderloin Emergency Initiative Daily Operations Meeting

When: Monday, January 24, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

Meeting Cadence: Monday through Friday, 9:30am – 10:00am. Meetings may be extended to weekends as necessary.

Meeting Objective: Discuss and report out on daily activities linked to Tenderloin Emergency Initiative (TEI) weekly objectives. This meeting is the time to solve problems, bring up unmet needs, and maintain situational awareness and a common operating picture (SA/COP) for all involved in the TEI.

Ground Rules:

1. One person speaks at a time
2. Be brief
3. Stick to the agenda
4. Mute your line when not speaking

Meeting Agenda:

Welcome and Meeting Purpose (1 min)	Planning Section Chief
Opening Remarks (1 min)	Incident Commander or designee
Neighborhood Status Update (3 min)	Operations Section Chief & Community Engagement Officer
Key Activities / Objectives Update (10 min)	All
Available Resources Report Out (10 min)	Operations Section representatives from DPH, HSH, ADP, DPW, PUC, MTA, SFFD, SFPD, TLCBD, Urban Alchemy, others as needed
<ol style="list-style-type: none"> a. Bed/placement availability b. 311 response resources 	

c. Field outreach and operations staff	
Other Updates (recent incidents, critical operations updates, community updates, etc.) (4 min)	All
Next Steps and Adjourn (1 min)	Incident Commander / Planning Section Chief

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Kucharszky, James \(FIR\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang, fernando](#); [Artiejr, Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzaleta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Tianero, Destin Rey \(FIR\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Clark, Susan \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [Bessman, Elizabeth \(DEM\)](#); [HaleyNelson, Lony \(DEM\)](#); [Vasilyeva, Kay \(DEM\)](#); [Reneau, Cody \(CON\)](#); [Fuller, Luke \(CON\)](#); [Medina, Jessica \(DEM\)](#); [Cohen, Amy \(ECN\)](#); [Cohen, Emily \(HOM\)](#); [Sawyer, Amy \(MYR\)](#); [Lee, Ivy \(MYR\)](#); [Shand, Lloyd \(DEM\)](#); [Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#)
Subject: TL Emergency Initiative Op Period 7 Objectives
Date: Sunday, January 23, 2022 7:53:29 PM

Good evening Tenderloin Emergency Initiative team members,

Tomorrow morning starts Operational Period 7 of the TEI. Please see below for this week's objectives. Please expect to report out each morning at 9:30 what actions your agency is taking to make progress on the noted objectives below. Thank you.

Objectives for Operational Period 7: Monday, January 24 – Sunday, January 30.

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. Boeddeker Park
2. Perform joint field operations at a minimum of two priority locations during OP 7. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
3. Refine and document the coordination needed for successful field outreach operations across city and non-city agencies. (DEM, DPH, HSH, SFFD, community partners)
4. Revise the operational plan for targeted neighborhood cleaning operations that respond quickly to 311 and community calls for service. (DEM, 311, DPW, TLCBD)
5. Revise the Linkage Center short- and long-term staffing and management plan by 1/26. (DEM, DPH, HSH, HSA, ADP, MYR)
6. Advance the planning efforts for Linkage Center scope, design, and service provision by 1/28. (DEM, DPH, HSH, HSA, ADP, HRC, MYR)
7. Host three days of Linkage Center walkthroughs with community partners on 1/26, 1/27, and 1/28. (DEM, MYR, HRC, community partners)

8. Finalize the ongoing equity and community engagement processes, including meeting scopes and schedules, by 1/27. (MYR, HRC, DEM)

Adrienne Bechelli (she/her)

Department of Emergency Management
Incident Commander, Tenderloin Emergency Initiative

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH); Raycroft, Jill (DEM); Jorgensen, Andrea (DEM); Ogwuegbu, Chiamaka (MYR); Martinez-Bankhead, Amelia (HRC); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent F; Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Nancy Milholland (DEM) (nancy.milholland@sfgov.org); Bobba, Naveena (DPH); Mera, Tanya (DPH); Safarzadeh, Parisa (DEM); Oxford, Nick (FIR); Clark, Susan (DEM); Pletsch, Destiny (ADP); 'Bessman, Elizabeth (DEM)'; Lony HaleyNelson (lony.haleynelson@sfgov.org); Vasilyeva, Kay (DEM); Reneau, Cody (CON); Fuller, Luke (CON); Medina, Jessica (DEM); Cohen, Amy (ECN); Cohen, Emily (HOM); Sawyer, Amy (MYR); Lee, Ivy (MYR); Shand, Lloyd (DEM); Lim, Victor (DEM)

Cc: Tianero, Destin Rey (FIR); Kucharszky, James (FIR)

Subject: Tenderloin Emergency Initiative Daily Operations Meeting

When: Monday, January 24, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

Meeting Cadence: Monday through Friday, 9:30am – 10:00am. Meetings may be extended to weekends as necessary.

-

Meeting Objective: Discuss and report out on daily activities linked to Tenderloin Emergency Initiative (TEI) weekly objectives. This meeting is the time to solve problems, bring up unmet needs, and maintain situational awareness and a common operating picture (SA/COP) for all involved in the TEI.

-

Ground Rules:

1. One person speaks at a time
2. Be brief
3. Stick to the agenda
4. Mute your line when not speaking

Meeting Agenda:

Welcome and Meeting Purpose (1 min)	Planning Section Chief
Opening Remarks (1 min)	Incident Commander or designee
Neighborhood Status Update (3 min)	Operations Section Chief & Community Engagement Officer
Key Activities / Objectives Update (10 min)	All
Available Resources Report Out (10 min) <ul style="list-style-type: none"> a. Bed/placement availability b. 311 response resources c. Field outreach and operations staff 	Operations Section representatives from DPH, HSH, ADP, DPW, PUC, MTA, SFFD, SFPD, TLCBD, Urban Alchemy, others as needed
Other Updates (recent incidents, critical operations updates, community updates, etc.) (4 min)	All
Next Steps and Adjourn (1 min)	Incident Commander / Planning Section Chief

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Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: Penal Code § 832.7(b)(5)(A) #

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Barone, Doris \(HSA\)](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#)
Subject: Linkage Center Services Coordination Meeting
Date: Saturday, January 22, 2022 3:45:31 PM

Good Afternoon All –

I just wanted to let you all know we are hosting this meeting tomorrow, Sunday, to discuss how the weekend went and to look ahead toward programming and space needs for the coming week.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers
415-439-9171 Cell
415-554-4840 Office
Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Kate Franza, LCSW CADC-II](#)
To: [Loughran, Eileen \(DPH\)](#); [Paul Harkin](#); [Elgin Rose](#); [Miguel Ibarra](#)
Cc: [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#)
Subject: RE: Friday Provider meeting
Date: Friday, January 21, 2022 11:56:44 AM

Hey Eileen!

Miguel will attend and report out on behalf of SFCHC. Copy him here and will forward the invite

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, January 20, 2022 3:35 PM
To: Kate Franza, LCSW CADC-II <kate@sfcommunityhealth.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: Re: Friday Provider meeting

Hi Kate,

I think that hearing directly from providers that have been "on the ground" at the Center all week may help relieve some of the concerns that were raised.

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Kate Franza, LCSW CADC-II <kate@sfccommunityhealth.org>
Sent: Thursday, January 20, 2022 2:24 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: Re: Friday Provider meeting

Im happy to do it! Its just a brief report out about the week?

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Sent: Thursday, January 20, 2022 2:04:01 PM
To: Kate Franza, LCSW CADC-II <kate@sfccommunityhealth.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
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e

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To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
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Subject: Re: Friday Provider meeting

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Sure! Should we include Miguel and Myisha too?

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From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, January 20, 2022 6:12:07 AM
To: Paul Harkin <pharkin@healthright360.org>; Kate Franza, LCSW CADC-II <kate@sfcommunityhealth.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: Friday Provider meeting

Hi everyone,

We have a DPH provider meeting tomorrow. Would you all be interested in providing a brief snapshot of the 1st week at the center?

For example: Code Tenderloin connected someone to Hummingbird & Treatment, signed 2 ppl up for GA.

You all did such amazing work all week, I think it would be great to share with our providers.

Does this work for you?

Eileen

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To: [Kate Franza](#); [Paul Harkin](#); [Elgin Rose](#)
Cc: [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#)
Subject: Re: Friday Provider meeting
Date: Thursday, January 20, 2022 3:35:17 PM

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I think that hearing directly from providers that have been "on the ground" at the Center all week may help relieve some of the concerns that were raised.

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Subject: Re: Friday Provider meeting
Date: Thursday, January 20, 2022 2:24:24 PM

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Sent: Thursday, January 20, 2022 2:04:01 PM
To: Kate Franza, LCSW CADC-II <kate@sfcommunityhealth.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: Re: Friday Provider meeting

Hi Kate,

It would be great if SFCHC could decide who should present. We want there to be time for questions and interaction with the attendees so my initial thought was 1 speaker from each organization.

e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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sender immediately and permanently delete or otherwise destroy the information.

From: Kate Franza, LCSW CADC-II <kate@scommunityhealth.org>
Sent: Thursday, January 20, 2022 9:37 AM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: Re: Friday Provider meeting

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Sure! Should we include Miguel and Myisha too?

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To: Paul Harkin <pharkin@healthright360.org>; Kate Franza, LCSW CADC-II <kate@scommunityhealth.org>; Elgin Rose <elgin@codetenderloin.org>
Cc: Gary McCoy <gmccoy@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
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To: [Kate Franza](#); [Paul Harkin](#); [Elgin Rose](#)
Cc: [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#)
Subject: Re: Friday Provider meeting
Date: Thursday, January 20, 2022 2:04:03 PM

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Subject: Re: Friday Provider meeting
Date: Thursday, January 20, 2022 9:37:38 AM

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To: [Paul Harkin](#); [Kate Franza](#); [Elgin Rose](#)
Cc: [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#)
Subject: Friday Provider meeting
Date: Thursday, January 20, 2022 6:12:08 AM

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Eileen

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Cannariato, Umecke \(HOM\)](#)
Cc: [Mazza, Mark \(HOM\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Artiejr; DPH-workplaces-57](#); [Borne, Deborah \(DPH\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 19, 2022 3:45:44 PM

Thanks Mecca! I'll review soon.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Wednesday, January 19, 2022 3:45 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Artiejr <artieg@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: RE: Linkage Center Services Coordination Meeting

Hi Adrienne:

As a follow up to today's discussion here is the HSH CIR on line form and a list for the following reasons for why we would require the form be completed. If DEM would like this to be utilized we can have a hard copy form created and printed for the ease for staff.

CIR Form used for the shelter system:

https://forms.office.com/Pages/ResponsePage.aspx?id=z8LVlj7OPUSaf9_MAJH3PyfVByRGK6FJo3kl0Du1MilUQzZSUDZVMjVTSDZWTVo2MEVESzNZNTRLUiQIQCN0PWcu&wdLOR=c0D5EA932-73F3-4C54-95A0-C744C25765CF

III. CRITICAL INCIDENTS

Critical incidents on site include the following:

1. A violation of an immediate denial of service rule
2. A violation of a non-immediate denial of service rule
3. Fire alarm triggered
4. Theft
5. Serious breach of PHI or ethics violation
6. Arrest
7. Medical emergencies, including overdose cases and injuries
8. Mental health emergencies resulting in or requiring a 5150 involuntary hold
9. Suicide Attempt/Threat
10. Suspected abuse of older adults, adults with disabilities, or children

11. Death

Call 911 if any guest, staff, provider, or vendor is in danger or in need of immediate medical assistance.

When a critical incident occurs, site staff fill out a [Critical Incident Report \(CIR\)](#). If urgent, sites should also notify their HSH program managers immediately by phone or text message.

Staff must complete this report by the end of the shift in which the incident occurred. If multiple staff are involved, one CIR must be completed by each party involved. A facility issue, service disruption, information breach, or discovery of a death/overdose that was discovered but not witnessed, can be reported on one CIR.

If trauma support for staff and guests might be helpful following a critical incident, site staff may call Mobile Crisis at [\(415\) 970-4000](tel:4159704000).

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

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-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Friday, January 14, 2022 6:38 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Le, Tommy (HOM); Gran, Betsy (DPH); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Veisen-Healthright360.org; Macaraeg, Marc (DPW); Starliper, Lisa (DEM); Sop, Anna (DEM); Mera, Tanya (DPH); Mazza, Mark (HOM); Stephen Gibson; Almeida, Angelica (DPH); Paul Harkin; Bechelli, Adrienne (DEM); Borne, Deborah (DPH); Torres, Jose (HOM - Contractor); Hoffman, Rob (DPH - Contractor)

Cc: DPH-meganp (FIVEKEYS.ORG); Dylan Grattidge; Rebecca Graff; Tenner, Andrea (DPH); Ian Clark-Johnson; Barone, Doris (HSA); Kauffman, Cindy (HSA); Carroll, Maryellen (DEM); Pletsch, Destiny (ADP); DPH-workplaces-57; Lin, Cindy (HSA); Pineda, Anna (HSA); Ward, Cindy (HSA); Smith, Susie (HSA); Adamek, Jason (HSA); Owens, Megan (HOM); Clark, Susan (DEM); Perez, Anthony (DEM)

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 19, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: Penal Code § 832.7(b)(5)(A) #

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From: [Cannariato, Umecke \(HOM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#)
Cc: [Mazza, Mark \(HOM\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Artiejr; DPH-workplaces-57](#); [Borne, Deborah \(DPH\)](#)
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Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [Alex Boyder](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#)
Subject: Linkage Center Services Calendar and Daily Documents
Date: Tuesday, January 18, 2022 3:28:53 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[LINKAGE CENTER METRICS AND TRACKING.docx](#)

Hi All –

The link to the google sheet calendar and points of contact is:
https://docs.google.com/spreadsheets/d/1cDVRpfVdiVu8IxBe3cacsNoLNC3NUX_Sh22VlySaQK0/edit?usp=sharing

There are two tabs, one for the calendar and a separate one for daily staffing and points of contact. Please let me know if you have any questions. Please update this information no later than 2100 DAILY. Also, attached are the two main documents in addition to the contact list that I provided to staff today.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers
415-439-9171 Cell
415-554-4840 Office
Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Strieff, Sarah \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cropper, Kiefer \(DPH - Contractor\)](#)
Subject: Re: Linkage Center Concept of Operations
Date: Tuesday, January 18, 2022 10:50:16 AM

Adding [@Cropper, Kiefer \(DPH - Contractor\)](#) - Kiefer see attachment

Kiefer, we need an FAQ for service providers when discussing the linkage site with patients and how to connect with site. Please see attached document. If you identify any gaps (i.e. we need a central phone number), please highlight in an email when you send the document and the operations folks can work on addressing.

Thanks Kiefer!

Sarah

Sarah Strieff BSN, RN
San Francisco Department of Public Health
Whole Person Integrated Care (WPIC)
Sarah.Strieff@sfdph.org

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Thank you.

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Tuesday, January 18, 2022 10:27 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: FW: Linkage Center Concept of Operations

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022
Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

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From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Monday, January 17, 2022 10:34 PM

To: Adami, Steve (ADP) <steve.adami@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Le, Tommy (HOM) <tommy.h.le@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Artiejr <artiejr@urban-alchemy.us>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Macaraeg, Marc (DPW) <marc.macaraeg@sfdpw.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>

Cc: Rebecca Graff <rgraff@healthright360.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Kauffman, Cindy (HSA) <cindy.kauffman@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Pletsch, Destiny (ADP) <destiny.pletsch@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Lin, Cindy (HSA) <cindy.lin@sfgov.org>; Pineda, Anna (HSA) <anna.pineda@sfgov.org>; Ward, Cindy (HSA) <cindy.ward@sfgov.org>; Smith, Susie (HSA) <susie.smith@sfgov.org>; Adamek, Jason (HSA) <jason.adamek@sfgov.org>

Subject: Linkage Center Concept of Operations

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

[Kimberley.bowman@sfgov.org](mailto:kimberley.bowman@sfgov.org) | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Gran, Betsy \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: FW: Linkage Center Concept of Operations
Date: Tuesday, January 18, 2022 10:27:34 AM
Attachments: [Tenderloin Linkage Center CONOPS.pdf](#)

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

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From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Monday, January 17, 2022 10:34 PM
To: Adami, Steve (ADP) <steve.adami@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Le, Tommy (HOM) <tommy.h.le@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Artiejr <artieg@urban-alchemy.us>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Macaraeg, Marc (DPW) <marc.macaraeg@sfdpw.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>
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Subject: Linkage Center Concept of Operations

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

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Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Bowman, Kimberley \(DEM\)](#)
To: [Adami, Steve \(ADP\)](#); [Starliper, Lisa \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiej](#); [DPH-External-Visen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Sop, Anna \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Jorgensen, Andrea \(DEM\)](#); [Raycroft, Jill \(DEM\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Concept of Operations
Date: Monday, January 17, 2022 10:33:48 PM
Attachments: [Tenderloin Linkage Center CONOPS.pdf](#)

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Bracco, Louis \(HOM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Monday, January 17, 2022 1:47:47 PM
Attachments: [image001.png](#)

Hi all,

I consulted with UA and added two short paragraphs to the intake script to cover weapons check and client belongings.

Guests must turn in all weapons (except for firearms which will be turned over to SFPD immediately) they possess at intake and every time they enter a site. UA will not wand guests at the door. Weapons check will be based on visibility check and a guest's verbal disclosure. UA will store weapons in a safe and secure lockbox and guests can pick up weapons at the end of their stay at the linkage center.

Do we want to tell clients at intake that refusing to check a weapon and/or having an unchecked weapon on-site will result in a denied of service? Or is this too off-putting?

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Sunday, January 16, 2022 6:34 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-

57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hi everyone. Thanks for a productive meeting today at 2pm.

I want to clarify a couple things for folks who weren't able to join us today:

1. All guests of the Linkage Center will be coming in the front doors and will go through the low barrier intake process. The only way to access the outdoor space is by walking down the hallway of the building and then through the doors leading to outside. So no one will be going straight from the street to the outdoor space.
2. There will be no need for guests to fill out forms. Intake forms will be completed by site staff on behalf of guests. There are 5 key questions asked at intake (they can be phrased in various ways):
 - a. Preferred Name
 - b. Age
 - c. Has the guest been to the Linkage Center before
 - d. How did the guest hear about the Linkage Center (self-presented or referred by a community org, and if the latter which one)
 - e. What general type of services is the guest interested in accessing
3. There will be a few required metrics for site staff to capture and submit to the site manager at the end of each day/shift. Kim will distribute that list and we will discuss it tomorrow and again on Tuesday morning.

I also feel like the proposed intake script is really formal and too long. Intake should take no more than 30-45 seconds unless the guest is interested in hearing a detailed list of services. I don't see a need to list out every type of service available the second they walk into the site since they will be there for a little while (hopefully) and will get the chance to engage with case managers and others while on site to hear more about the services offered. So I've made my suggestions in the script document and recommend taking out the whole bottom section.

Thanks.

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Sunday, January 16, 2022 5:39 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: Linkage Center Signs/Flyers and CBO review?

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing

status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet .docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Friday, January 14, 2022 8:13 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

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On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly

workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

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[REDACTED]

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Penal Code § 832.7(b)(5)(A) #> United States, San

Francisco

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Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Mera, Tanya \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Re: TL Emergency Initiative Op Period 6 Objectives
Date: Monday, January 17, 2022 9:43:22 AM

Yes, thank you. I couldn't tell from this if they are planning to do targeted outreach with a specific team (in which case I will need to identify staff) or if it will be the same as last week.

Tanya Mera, LCSW

she/her ([What's this?](#))

Director, Jail Behavioral Health & Reentry Services

Jail Health Services

Tanya.mera@sfdph.org

O: 415-995-1713

F: 415-348-8604

650 5th St #309, San Francisco, CA 94107

<https://sfhealthnetwork.org/>

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, January 17, 2022 9:35 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: TL Emergency Initiative Op Period 6 Objectives

Hi all,

EOC Objectives for the week. Tanya see two additional outreach locations. Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Sunday, January 16, 2022 8:50 PM
To: Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA)

<Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; Artiejr <artieg@urbanalchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Oxford, Nick (FIR) <nick.oxford@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>; Ogwuegbu, Chiamaka (MYR) <chiamaka.ogwuegbu@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>

Subject: TL Emergency Initiative Op Period 6 Objectives

Dear all,

Please see below for our joint objectives for Operational Period 6, which begins tomorrow. This is also a reminder to submit your weekly metrics for OP 5 (which ends tonight) and that **we will still be having our 9:30 am meeting tomorrow even though it is a holiday**. Please join if you can.

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7. Schedule at least three additional community feedback and listening sessions by 1/20. (MYR, HRC, community partners)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Fw: TL Emergency Initiative Op Period 6 Objectives
Date: Monday, January 17, 2022 9:35:06 AM

Hi all,

EOC Objectives for the week. Tanya see two additional outreach locations. Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

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Sent: Sunday, January 16, 2022 8:50 PM

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Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Oxford, Nick (FIR) <nick.oxford@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>; Ogwuegbu, Chiamaka (MYR) <chiamaka.ogwuegbu@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>

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Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang, fernando; Artiejr; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson; Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: TL Emergency Initiative Op Period 6 Objectives
Date: Sunday, January 16, 2022 8:50:59 PM

Dear all,

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Adrienne Bechelli

Deputy Director, Emergency Services
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From: [Loughran, Eileen \(DPH\)](#)
To: [Bracco, Louis \(HOM\)](#); [Artiejr](#); [Ian Clark-Johnson](#)
Cc: [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Harris, Zoe \(DPH\)](#)
Subject: Re: DPH Providers meeting: Linkages Center (Thank you)
Date: Sunday, January 16, 2022 8:33:25 PM
Attachments: [image001.png](#)

Hi Louis, Artie, and Ian,

I wanted to take a moment to thank you for prioritizing the Provider meeting on Friday. I appreciate your willingness to hear from community and your commitment to creating a safe welcoming space at the Linkages Center.

I look forward to working closely with each of you.

With gratitude,

Eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Sent: Thursday, January 13, 2022 9:48 AM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Subject: RE: DPH Providers meeting: Linkages Center

Thanks, Eileen. I forwarded on the invite to our UA contacts (Bayron, Artie, and Ian).

I'll touch base with Bayron to confirm attendance and ensure we are on the same page about UA's implementation of HSH's vision.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, January 13, 2022 9:42 AM
To: Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Subject: Re: DPH Providers meeting: Linkages Center

Hi Louis,

I do not have contact info for Urban Alchemy. Can you forward the invite and share our proposed agenda? Wondering if there attendance is confirmed.

thank you!

- **Welcome Eileen**
- - Land Acknowledgement
 -
- **Meeting goal:** To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community. Eileen
-
- **Ground Rules:** Rules of respectful engagement, we are all partners working on the development of the Linkages Center, our expectation today is to engage in respectful dialogue to strengthen the center
-
- **Framing/Overview of last meeting (Deb)**
-

- **HSH Visionfor Linkages Center (Louis)**
 - **UA implementation (?)**
- **Questions & Answers (Zoe facilitate to appropriate person) Deb lead**

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Sent: Wednesday, January 12, 2022 7:51 PM

To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Subject: Accepted: DPH Providers meeting: Linkages Center

When: Friday, January 14, 2022 13:00-14:00.

Where:

From: [Rivera, Tiffany \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:38:21 PM

It was decided today that intake would be just “what do you want us to call you” and age. There’s also talk of shortening the script. I think it’ll be better soon

Tiffany Rivera, BSN, CEN, TCRN
Deputy Director, Emergency Preparedness and Response Branch
San Francisco Department on Public Health

From: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Sent: Sunday, January 16, 2022 6:05:24 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hi

Regarding the UA script. I wasn't able to add comments or edit. I have a clarifying question - Where are we asking UA to collect name and day/month of birth? to enter the outside campus or to enter the building?

Few things:

1. we should simplify this
2. Many of the “services” are just providing info - see Mental health and SUD standard of work.
3. It's too much too soon. Most people are somewhere on the stages of change scale around the pre-contemplation and contemplation stages so this should inform how we speak to folks.
- 4.

Urban Alchemy Script At the entrance of the Linkage Center Campus

Welcome to the [Linkage Center](#). We are happy you are here. My name is _____ and I work at Urban Alchemy. **Can I give you a brief overview of what we have to offer?**

Outside we have:

- 2 hot meals a day, coffee, and snacks
 - Companion Animal monitoring
-

- Project Homeless Connect is here on Mondays & Tuesdays - but what is Project Homeless Connect offering??
- Showers and laundry daily

Inside we can connect you to:

- Mental Health Care & Treatment referrals, including
- Substance use Care & Treatment referrals, including inpatient & outpatient treatment, detox, methadone, suboxone, harm reduction programs
- Medical Care & Primary Care doctor referrals
- Shelter & Navigation Center placements
- Housing Assessments and placements
- Other community resources and programs
- COVID Vaccine (Thursday afternoon, Saturday morning)
- Naloxone (Narcan)
- Because of COVID:
 - If you go inside you have to wear a surgical mask.
 - When you're outside, you do not have to wear a mask

Because of COVID:

- If you go inside you must wear a surgical mask at all times in the building
- When you're outside, you do not have to wear a mask

FOR UA entrance to the building: .

Welcome, if you are coming inside will you make sure you wear a surgical mask while inside?

Some of the services you can get connected to inside.: **I do not think we offer these services inside so we should say "we can connect you with these services inside". See standard work - SUD, Physical Health, Mental health - we are mostly**

- Mental Health & Substance Use care & Treatment referrals & Resources
- Narcan and wound care supplies
- Medical Care & Primary Care doctor referrals
- Shelter & Nav Center placements
- Housing Assessments and placements
- COVID Vaccine (Thursday afternoon, Saturday morning)

Warm Regards,
Rob Hoffman

Pronouns: he, him, his
Special Projects Coordinator
Community Health Equity & Promotion Branch
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 650
San Francisco, CA 94102
Phone: (415) 713 2349
Email: rob.hoffman@sfdph.org
Website: www.sfdph.org/chep

If you need syringe litter removed text the Pick Up Crew a picture, location, and description. (415) 810-1337.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:56 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet.docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

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From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH)

<betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

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From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

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strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

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On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

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PIN<<https://mysettings.lync.com/pstnconferencing>>

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:33:38 PM

Hi everyone. Thanks for a productive meeting today at 2pm.

I want to clarify a couple things for folks who weren't able to join us today:

1. All guests of the Linkage Center will be coming in the front doors and will go through the low barrier intake process. The only way to access the outdoor space is by walking down the hallway of the building and then through the doors leading to outside. So no one will be going straight from the street to the outdoor space.
2. There will be no need for guests to fill out forms. Intake forms will be completed by site staff on behalf of guests. There are 5 key questions asked at intake (they can be phrased in various ways):
 - a. Preferred Name
 - b. Age
 - c. Has the guest been to the Linkage Center before
 - d. How did the guest hear about the Linkage Center (self-presented or referred by a community org, and if the latter which one)
 - e. What general type of services is the guest interested in accessing
3. There will be a few required metrics for site staff to capture and submit to the site manager at the end of each day/shift. Kim will distribute that list and we will discuss it tomorrow and again on Tuesday morning.

I also feel like the proposed intake script is really formal and too long. Intake should take no more than 30-45 seconds unless the guest is interested in hearing a detailed list of services. I don't see a need to list out every type of service available the second they walk into the site since they will be there for a little while (hopefully) and will get the chance to engage with case managers and others while on site to hear more about the services offered. So I've made my suggestions in the script document and recommend taking out the whole bottom section.

Thanks.

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)

Adrienne Bechelli (she/her)

Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Sunday, January 16, 2022 5:39 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: Linkage Center Signs/Flyers and CBO review?

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

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numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,

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Linkage sign in

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UA script:

 [UA Script.docx](#)

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thank you,

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

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- Albert Einstein

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From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

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Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division

San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

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Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](mailto:Louis.Bracco@sfgov.org) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 1:32 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>

Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

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"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

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On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min
BOS AND SCHOOLS – Ana Validzic
Electeds questions and schools update
5 min
Featured Topic/General Discussion
TBD each week or on bi-weekly basis
10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**

[REDACTED]

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artieir, Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:05:27 PM
Attachments: [UA Script rob h edits.docx](#)

<!--[if lte mso 15 || CheckWebRef]-->

Hoffman, Rob (DPH - Contractor) has shared a OneDrive for Business file with you. To view it, click the link below.

 [UA Script rob h edits.docx](#)

<!--[endif]-->

Hi

Regarding the UA script. I wasn't able to add comments or edit. I have a clarifying question - Where are we asking UA to collect name and day/month of birth? to enter the outside campus or to enter the building?

Few things:

1. we should simplify this
2. Many of the "services" are just providing info - see Mental health and SUD standard of work.
3. It's too much too soon. Most people are somewhere on the stages of change scale around the pre-contemplation and contemplation stages so this should inform how we speak to folks.
- 4.

Urban Alchemy Script At the entrance of the Linkage Center Campus

Welcome to the **Linkage Center**. We are happy you are here. My name is _____ and I work at Urban Alchemy. **Can I give you a brief overview of what we have to offer?**

Outside we have:

- 2 hot meals a day, coffee, and snacks
- Companion Animal monitoring
- Project Homeless Connect is here on Mondays & Tuesdays - **but what is Project Homeless Conect offering??**
- Showers and laundry daily

Inside we can connect you to:

- **Mental Health Care & Treatment referrals, including**
- **Substance use Care & Treatment referrals, including inpatient & outpatient treatment, detox, methadone, suboxone, harm reduction programs**
- Medical Care & Primary Care doctor referrals

- Shelter & Navigation Center placements
- Housing Assessments and placements
- Other community resources and programs
- COVID Vaccine (Thursday afternoon, Saturday morning)
- Naloxone (Narcan)
- Because of COVID:
- If you go inside you have to wear a surgical mask.
- When you're outside, you do not have to wear a mask

Because of COVID:

- If you go inside you must wear a surgical mask at all times in the building
- When you're outside, you do not have to wear a mask

FOR UA entrance to the building: _

Welcome, if you are coming inside will you make sure you wear a surgical mask while inside?

Some of the services you can get connected to inside.: **I do not think we offer these services inside so we should say "we can connect you with these services inside". See standard work - SUD, Physical Health, Mental health - we are mostly**

- Mental Health & Substance Use care & Treatment referrals & Resources
- Narcan and wound care supplies
- Medical Care & Primary Care doctor referrals
- Shelter & Nav Center placements
- Housing Assessments and placements
- COVID Vaccine (Thursday afternoon, Saturday morning)

Warm Regards,

Rob Hoffman

Pronouns: he, him, his

Special Projects Coordinator

Community Health Equity & Promotion Branch

Population Health Division

San Francisco Department of Public Health

25 Van Ness Avenue, Suite 650

San Francisco, CA 94102

Phone: (415) 713 2349

Email: rob.hoffman@sfdph.org

Website: www.sfdph.org/chep

If you need syringe litter removed text the Pick Up Crew a picture, location, and description. (415) 810-1337.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Saturday, January 15, 2022 6:56 PM

To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

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Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet .docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
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To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi
How are you?
Two things:
I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

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On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

· What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

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Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr, Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 5:38 55 PM

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
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Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes.

Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

 [Linkages Sign In Sheet .docx](#)

UA script:

 [UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

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Sent: Friday, January 14, 2022 8:13 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Thursday, January 13, 2022 10:49 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
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Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).
Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
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Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

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We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

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Aziza: Include high level themes for this week's social media.

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[Penal Code § 832.7\(b\)\(5\)\(A\)](#) #> United States, San Francisco

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[US](https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTwODctOTNlMGZzNDZlNjlk@thread.v2&messageId=0&language=en-US)>

From: [Rivera, Tiffany \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#)
Subject: Fw: Linkage Center Signs/Flyers and CBO review?
Date: Saturday, January 15, 2022 2:05:01 PM
Attachments: [Linkages Sign In Sheet .docx](#)
[UA Script.docx](#)

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

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Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

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AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

· What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

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PIN<<https://mysettings.lync.com/pstnconferencing>>

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting options<https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [SVC.DPH_DOC.TL.Plans](#)
To: [Luchan Baker](#); [Randy Carter](#); [John Lyons](#); [Marcee Dillard](#); [Eric Brooks](#); [Zha, Kane \(DPH\)](#); [Kate Franza](#); [Hello@codetenderloin.org](#); [Miguel Ibarra](#); [myisha@sfccommunityhealth.org](#); [Tuohey, Travis \(DPH\)](#); [Narciso Mendez, Rigoberto \(DPH\)](#); [Reynolds, Andrew \(DPH\)](#); [Muer, Taylor \(DPH\)](#); [Bell, Felicha \(DPH\)](#); [Thorne-Dixon, Veronica \(DPH\)](#); [Davis, Nina \(DPH - Contractor\)](#); [Starliper, Lisa \(DEM\)](#); [Bracco, Louis \(HOM\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Gran, Betsy \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Cabugao, Rachel \(DPH\)](#); [Valadao, Emily \(DPH - Contractor\)](#); [atisatayane@curryseniorcenter.org](#); [Jacobs, Edward \(UCSF\)](#); [emlynstults@gmail.com](#); [Torres, Jose \(HOM - Contractor\)](#); [DPH-rbess](#)
Cc: [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Hammer, Hali \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [DPH-workplaces-57](#); [Artiejr](#); [Ian Clark-Johnson](#); [Henry-Berry, Natalie \(DPH\)](#); [Donna Hilliard](#); [tlwalkingtours@gmail.com](#); [Elgin Rose](#)
Subject: TL Response Team - Onboarding Essentials
Attachments: [AGENDA TL Response Onboarding Essentials 011422.pdf](#)

Welcome, TL Response partners! (updated links to post-work videos below)

Thank you for quick and compassionate pivot to support the Tenderloin Emergency Response. We will provide a multi-phase training series (more info coming soon!), beginning with tomorrow's "TL Response Onboarding Essentials".

* The agenda for Friday's training is attached

* Scroll down for phone in/log in info

* We have also included two online modules as part of this training: Harm Reduction and Homelessness <<https://vimeo.com/396979777>> and De-escalation and Negotiation <<https://vimeo.com/showcase/7719707/video/472255572>> to provide additional, essential context on harm reduction and de-escalation

For many of you, this content may be new and for others, this may be review. The training series is intended as a level-set for the work and review site-specific information before we launch our collective work. We look forward to hearing your questions and sharing your expertise.

We will be recording this training. If you have problems logging in, please email betsy.gran@sfdph.org <<mailto:betsy.gran@sfdph.org>>

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_N2QxNjFkNTctZjYxYS00MzkwLWI4MmEtZWl2NTc0YmRiZGY4%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%22309d8de4-b86b-40a1-8cf3-e440696af1ee%22%7d>

Or call in (audio only)

+1 415-906-4659,,268854621# <tel:+14159064659,,268854621#> United States, San Francisco

Phone Conference ID: 268 854 621#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=268854621>> | Reset PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=309d8de4-b86b-40a1-8cf3-e440696af1ee&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_N2QxNjFkNTctZjYxYS00MzkwLWI4MmEtZWl2NTc0YmRiZGY4@thread.v2&messageId=0&language=en-US>

From: [Loughran, Eileen \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Borne, Deborah \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Friday, January 14, 2022 8:13:12 AM

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

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Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

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Deputy Director, Emergency Preparedness & Response

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[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

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Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjMjLTgwODctOTNl

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Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Thursday, January 13, 2022 10:49:07 PM

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Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people

will never forget how you made them feel.”

-Maya Angelou

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On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week’s social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**



Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number<<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN<<https://mysettings.lync.com/pstnconferencing>>

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Bowman, Kimberley \(DEM\)](#)
To: [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Stephen Gibson](#)
Cc: [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Alex Boyder](#); [Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:05:18 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[1170 Exterior Services Plan.docx](#)

Good Evening All –

Thank you for all the hard work on this project – we are in the home stretch for our linkage center launch! **For those attending training tomorrow who do not have someone to speak on your behalf**, please provide me your information before the 1400 call tomorrow so I can report out on your behalf. See below for topics we are covering tomorrow – **please be prepared to discuss and make final decisions:**

- Louis will give an update on food service options
- Determine kick-off meeting and other meeting times for our launch week
- Finalize escort/transport processes and strategy for communication with the linkage center
- Determine personnel availability and load in access for the three day weekend

Attached are the basic maps for space allocation. Keep in mind, the exterior footprint will expand over the next couple of days, so we are updating the map. If there are any questions at any time, feel free to give me a call, text, email, etc.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



Are you prepared? Visit [SF72.org](https://www.sfdem.org)!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Lloyd, Kayleigh \(HRC\)](#)
To: [Martinez-Bankhead, Amelia \(HRC\)](#); [Bechelli, Adrienne \(DEM\)](#); [Medina, Jessica \(DEM\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Mahogany, Honey \(BOS\)](#); [rene@tlmpa.org](#); [Artieir](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [Michael Vuong](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Simon Bertrang](#); [Lillian Mark](#); [Helene Sautou](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [hussein@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Jean Cooper](#); [Colleen Rivecca](#); [Chris Schulman](#); [Ogwuegbu, Chiamaka \(MYR\)](#)
Subject: RE: TL Crisis Operations -- Weekly Stakeholder Meeting
Date: Thursday, January 13, 2022 10:07:37 AM

Good morning all!
Reminder we are meeting in Zoom today instead of teams.

Join Zoom Meeting

Penal Code § 832.7(b)(5)(A)

Thank you,
Kayleigh (on behalf of Amelia)

Join Zoom Meeting

Penal Code § 832.7(b)(5)(A)

Meeting ID: Penal Code § 832.7(b)(5)(A)

Passcode: Penal Code § 832.7(b)(5)(A)

One tap mobile

Penal Code § 832.7(b)(5)(A) # US (San Jose)

Penal Code § 832.7(b)(5)(A) # US (Houston)

Dial by your location

- +1 669 900 6833 US (San Jose)
- +1 346 248 7799 US (Houston)
- +1 253 215 8782 US (Tacoma)
- +1 301 715 8592 US (Washington DC)
- +1 312 626 6799 US (Chicago)
- +1 929 205 6099 US (New York)

Meeting ID: Penal Code § 832.7(b)(5)(A)

Passcode: Penal Code § 832.7(b)(5)(A)

Find your local number: <https://us06web.zoom.us/j/8327b5a>

-----Original Appointment-----

From: Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>

Sent: Wednesday, January 12, 2022 6:10 PM

To: Martinez-Bankhead, Amelia (HRC); Lloyd, Kayleigh (HRC); Bechelli, Adrienne (DEM); Medina, Jessica (DEM); Sawyer, Amy (MYR); Cohen, Amy (ECN); Tenner, Andrea (DPH); Nelson, Andrea (CPC); Ogidi, Kamene (CPC); iraiscarrera90@gmail.com; Loughran, Eileen (DPH); Candler, Robin (DPH); Almeida, Angelica (DPH); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Mahogany, Honey (BOS); rene@tlmpa.org; artieir@urban-alchemy.us; Pratibha@thclinic.org; Soha Abdou; mvuong@kidsclub.org; jyoung@seadcenter.org; fernando@urbanplaceconsulting.com; christy@tlcbd.org; simon@tlcbd.org; lmark@glide.org; Helene Sautou; Kathy Curran; alamerihem@gmail.com; hussein@sfusd.org; rosas3mms@yahoo.com; NBehnke@stanthonysf.org; EJarvis@stanthonysf.org; cathyvaughn909@gmail.com; margaritamena@live.com; Jean Cooper; Colleen Rivecca; Chris Schulman; Ogwuegbu, Chiamaka (MYR)

Subject: TL Crisis Operations -- Weekly Stakeholder Meeting

When: Thursday, January 13, 2022 10:00 AM-11:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Penal Code § 832.7(b)(5)(A)

This is our weekly Tenderloin Emergency Initiative stakeholder meeting. Our mutual goal is to reduce the level of

crisis on the streets in the Tenderloin as quickly as possible through well-intentioned, specific, and coordinated action. The purpose of this stakeholder meeting is to provide a working space to review the operations occurring in order to adjust the plan as necessary.

We will now be conducting these weekly meetings on Zoom. Link below.

Agenda:

1. Review the last week's operations. We will go into detail of what city and non-city crews prioritized and accomplished over the last week.
2. Look ahead and develop next week's priorities. We will look at patterns and inform objectives for operational crews to achieve next week.
3. Roundtable feedback. Share suggestions, experiences, etc. to ground us and ensure we are staying on the right track.

Thank you for your partnership!

Amelia Martínez-Bankhead is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

Penal Code § 832.7(b)(5)(A)

Meeting ID:

Passcode:

One tap mobile

Penal Code § 832.7(b)(5)(A) # US (San Jose)

Penal Code § 832.7(b)(5)(A) # US (Houston)

Dial by your location

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+1 346 248 7799 US (Houston)

+1 253 215 8782 US (Tacoma)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 929 205 6099 US (New York)

Meeting ID:

Passcode:

Find your local number: <https://us06web.zoom.us/j/8bVYbxWOhO>

From: [Tenner, Andrea \(DPH\)](#)
To: [Hogan, Kristin \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Bechelli, Adrienne \(DEM\)](#); [Zamora, Francis \(DEM\)](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Thursday, January 13, 2022 9:54:06 AM

I think this sounds good. [@Borne, Deborah \(DPH\)](#) are you ok with this in the interest of time?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

[333 Valencia Street, Suite 333](#)

[San Francisco, CA 94103](#)

Office: [628-217-6972](#)

Mobile: [312-636-0238](#) (Please text with urgent issues)

PHEPR On-Call: (emergencies) [415-802-7358](#)



Dictated to my phone for a more prompt reply. Please forgive any typos.

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Thursday, January 13, 2022 9:51:05 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: FW: Signage for linkage center PLEASE READ QUICK TURN AROUND

Good morning. In the interest of time, consensus reached yesterday evening during the 5pm, and clarity, may I suggest we stick with “Come as you are. Help starts here.” (Please see email from Eileen asking to remove “Help starts here.”). I do get the sentiment of “we’ll meet you where you are.” But it could be literally taken as someone will meet them where they are (out in the Tenderloin and not in the Linkage Center).

I think the following language works well for the flyer (not the building signage):

Come high, come low. The Tenderloin Linkage Center is a safe, welcoming place for everyone with snacks, showers and services under one roof.”

Please let me know if you have any concerns but please remember this is a temporary design so we can get the signs printed and mounted in time for opening and we must send the designs to Repro by today.

Thanks,
Kristin

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Wednesday, January 12, 2022 8:38 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND

I would suggest removing "help starts here"--may turn some off.

Come high come low. We'll meet you where you are. A safe welcoming space for everyone. Showers, Snacks, & Services under one roof.

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Andi Tenner <andi.tenner@gmail.com>
Sent: Wednesday, January 12, 2022 7:46 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi all—adding my work email here.

We discussed removing “human-centered care” just to make it less “jargon-y”

On Wed, Jan 12, 2022 at 4:43 PM Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org> wrote:

Okay

We will need signage for outside and inside the restrooms.

Should I just send the text in a word doc??

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 4:27:28 PM

To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>

Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND

Hello folks,

DEM has a really quick turnaround on the preliminary signs for the building and flyers. these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.

Send any feedback to Kristen.

Mecca I don't have UA contacts.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 4:18 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

**The San Francisco [or Tenderloin?] Linkage
Center**

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

—

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and social support.

Come as you are.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

Kristin Hogan Schildwachter (she/her)

Department of Emergency Management

External Affairs Manager

(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 4:15 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?
can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 3:58 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

**The San Francisco [or Tenderloin?] Linkage
Center**

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual



[Linkage Center *INITIAL*** Flyer (for hopeful
clients)]**

The San Francisco (or the Tenderloin) Linkage

Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery. Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)

Department of Emergency Management

External Affairs Manager

(415) 518-2834 cell

From: [Hogan, Kristin \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Bechelli, Adrienne \(DEM\)](#); [Zamora, Francis \(DEM\)](#)
Subject: FW: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Thursday, January 13, 2022 9:51:06 AM

Good morning. In the interest of time, consensus reached yesterday evening during the 5pm, and clarity, may I suggest we stick with "Come as you are. Help starts here." (Please see email from Eileen asking to remove "Help starts here."). I do get the sentiment of "we'll meet you where you are." But it could be literally taken as someone will meet them where they are (out in the Tenderloin and not in the Linkage Center).

I think the following language works well for the flyer (not the building signage):
Come high, come low. The Tenderloin Linkage Center is a safe, welcoming place for everyone with snacks, showers and services under one roof."

Please let me know if you have any concerns but please remember this is a temporary design so we can get the signs printed and mounted in time for opening and we must send the designs to Repro by today.

Thanks,
Kristin

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Wednesday, January 12, 2022 8:38 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND

I would suggest removing "help starts here"--may turn some off.

Come high come low. We'll meet you where you are. A safe welcoming space for everyone.

Showers, Snacks, & Services under one roof.

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Andi Tenner <andi.tenner@gmail.com>

Sent: Wednesday, January 12, 2022 7:46 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND

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Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

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Sent: Wednesday, January 12, 2022 4:27:28 PM

To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcoco@healthright360.org>

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Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

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- Albert Einstein

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(24x36)]**

The San Francisco [or Tenderloin?] Linkage

Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

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Kristin Hogan Schildwachter (she/her)

Department of Emergency Management

External Affairs Manager

(415) 518-2834 cell

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Sent: Wednesday, January 12, 2022 4:15 PM

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 3:58 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: From our chat...new text:

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- Food/water visual
Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)

Department of Emergency Management

External Affairs Manager

(415) 518-2834 cell

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [Artieir](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Almeida, Angelica \(DPH\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:45:08 AM

Good morning all,

As of this morning, we are confirming hours of operation for the Linkage Center as **8:00 am through 8:00 pm, 7 days per week.**

The “soft-launch” concept is confirmed – what soft launch means is reduced capacity, footprint, and hours due to our limited staffing. It does not mean reduced services for guests of the center.

More to come over the course of today. Thank you all for your non-stop work on this!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Starliper, Lisa (DEM); Sop, Anna (DEM); Almeida, Angelica (DPH)

Cc: Rebecca Graff; Tenner, Andrea (DPH); Ian Clark-Johnson; DPH-workplaces-57; Barone, Doris (HSA); Kauffman, Cindy (HSA)

Subject: Linkage Center Services Coordination Meeting

When: Occurs every Monday, Tuesday, Wednesday, Thursday, and Friday effective 1/12/2022 from 2:00 PM to 3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Loughran, Eileen \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Hogan, Kristin \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 8:37:36 PM

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Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Andi Tenner <andi.tenner@gmail.com>
Sent: Wednesday, January 12, 2022 7:46 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff

(DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

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To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>

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Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

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Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 7:47:09 PM

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You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery.

Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Cannariato, Umecke \(HOM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [artieg](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Wednesday, January 12, 2022 6:02:38 PM
Attachments: [Linkages Sign In Sheet .docx](#)
[UA Script.docx](#)

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 1:32 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>

Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

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the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic
Electeds questions and schools update
5 min
Featured Topic/General Discussion
TBD each week or on bi-weekly basis
10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**

[Redacted]

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) Penal Code - § 832.7(b)(5)(A) #> United States, San Francisco

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PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#); [Hogan, Kristin \(DEM\)](#); [Loughran, Eileen \(DPH\)](#); [Andi Tenner](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Kunins, Hillary \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 4:43:37 PM

Okay

We will need signage for outside and inside the restrooms.

Should I just send the text in a word doc??

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:27:28 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND

Hello folks,

DEM has a really quick turnaround on the preliminary signs for the building and flyers. these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.

Send any feedback to Kristen.

Mecca I don't have UA contacts.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 4:18 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage (24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

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Come as you are.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:15 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?
can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

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From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 3:58 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
- Heart on hand visual
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- Food/water visual
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[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

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- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#)
Cc: [Jasmine Page](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 1:32:37 PM
Attachments: [1170 Market Street 1st Floor Plan.pdf](#)

Attached is the current floor plan for the first floor, as requested.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

-----Original Appointment-----

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); steve@urbanplaceconsulting.com; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Starliper, Lisa (DEM); Sop, Anna (DEM)

Cc: Jasmine Page; Rebecca Graff; Tenner, Andrea (DPH)

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Penal Code § 832.7(b)(5)(A) **mobile app**

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Rebecca Graff](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 9:37:00 AM
Attachments: [Linkage Center Staff Roles COMBINED DRAFT.docx](#)

Hi everyone. Huge thanks to DPH/HR360 and HSH/Urban Alchemy for getting this document started. Attached is the draft combined swim lanes document that we will be working to fill out completely over the next day or two for all city, CBO, volunteer, and other staff that are working on some component of the linkage center. This will help us track who does what so we can avoid duplication of effort and all work together closely and in a coordinated manner.

Looking forward to our discussion at 2pm today. Thanks!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Almeida, Angelica (DPH); Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tulloch, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Veisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Mazza, Mark (HOM)

Cc: Rebecca Graff

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

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Penal Code § 832.7(b)(5)(A) # United States, San Francisco

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[Learn More](#) | [Meeting options](#)

From: [Paneet, Tia \(DPH\)](#)
To: [DPH-WPIC-Street Shelter Urgent](#)
Subject: CBO/SIP contact (updated 12/2/221)
Date: Wednesday, January 12, 2022 9:08:56 AM
Attachments: [CBO Updated List 12.2021.xlsx](#)

Hello,

I would try the "CCC Go Phone" first. The other phone numbers listed might be personal staff phone numbers.

Note: site 4 is now I&Q (no medical services) and site 38 (winter shelter).

Best,

Tia Paneet, RN, PHN
Whole Person Integrated Care
Urgent Care and Street Medicine
San Francisco Department of Public Health
tia.paneet@sfdph.org

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#)
Subject: RE: Tenderloin Op Period 5 Objectives
Date: Tuesday, January 11, 2022 6:46:13 PM
Attachments: [TL Emergency Initiative SitRep OP4 FINAL DRAFT.pdf](#)

Dear team, please see attached for the weekly situation report from last Operational Period. Keep up the great work! Talk to you tomorrow.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Bechelli, Adrienne (DEM)
Sent: Sunday, January 9, 2022 9:33 PM
To: Boes, Tracy (POL) <tracy.boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <dijaida.durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sflower.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <Robin.Candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; Fernando Pujals <fernando@urbanplaceconsulting.com>; Artie Gilbert <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>
Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>;

Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Nancy Milholland (DEM) (nancy.milholland@sfgov.org) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Mera, Tanya (DPH) <tanya.mera@sfdph.org>; Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>

Subject: Tenderloin Op Period 5 Objectives

Dear team, please see below for the draft objectives for Op Period 5 which starts tomorrow. Because of resource constraints brought on by COVID-19, we are reducing the priority areas to four key ones for this week. Please plan your daily operations accordingly.

Please also remember that your metrics for Op Period 4 (this past week) are due no later than tomorrow to the DEM Duty Officer.

Operational Period 5 Objectives: 1/10/22 – 1/16/22

1. Continue daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
2. Evaluate joint field operations model from OP 4 and identify areas for improvement by 1/16. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD)
3. Finalize Linkage Center staffing, including roles and responsibilities for all staff and volunteers by 1/14. (DEM, DPH, HSH, HSA, ADP, community partners)
4. Finalize Linkage Center services list by 1/12. (DEM, DPH, HSH, HSA, ADP, community partners)
5. Start build out of outdoor area for Linkage Center and finalize design and layout by 1/16. (DPW, DEM, community partners)
6. Schedule briefings and listening sessions with key residential and community stakeholder groups by 1/12. (DEM, HRC, community partners)
7. Adjust and improve strategy for community stakeholder participation in planning and operations by 1/13. (DEM, HRC, community partners)
8. Perform evaluation of operational strategy and 7 key problem areas by 1/16. (DEM, all)

Talk to you all soon!

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [christy@tlcbd.org](#); [Simon Bertrang](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [Michael Vuong](#); [jyoung@seadcenter.org](#); [fernando](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Jean Cooper](#); [Colleen Rivecca](#); [Chris Schulman](#)
Cc: [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Mahogany, Honey \(BOS\)](#)
Subject: Canceled: TL Crisis Operations -- Weekly Stakeholder Meeting
Importance: High

These meetings are NOT cancelled, but they are moving from Teams to Zoom. Please look for a meeting invitation (same day and time) from Amelia Martinez-Bankhead from the City's Human Rights Commission.

This is our weekly Tenderloin Emergency Initiative stakeholder meeting. Our mutual goal is to reduce the level of crisis on the streets in the Tenderloin as quickly as possible through well-intentioned, specific, and coordinated action. The purpose of this stakeholder meeting is to provide a working space to review the operations occurring in order to adjust the plan as necessary.

We will be conducting these weekly meetings on Microsoft Teams initially, and may switch to zoom in early 2022.

Agenda:

1. Review the last week's operations. We will go into detail of what city and non-city crews prioritized and accomplished over the last week.
2. Look ahead and develop next week's priorities. We will look at patterns and inform objectives for operational crews to achieve next week.
3. Roundtable feedback. Share suggestions, experiences, etc. to ground us and ensure we are staying on the right track.

Thank you for your partnership!

Adrienne

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [Michael Vuong](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Simon Bertrang](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Jean Cooper](#); [Colleen Rivecca](#); [Chris Schulman](#)
Cc: [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Mahogany, Honey \(BOS\)](#)
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Adrienne

Microsoft Teams meeting

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From: [Gran, Betsy \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Le, Tommy \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [DPH-bmiazgowicz](#); [artieg](#); [Mazza, Mark \(HOM\)](#)
Cc: [lenam](#); [DPH-workplaces-57](#); mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; [JaLynne Santiago](#); [Dph-External Avaldes](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#)
Subject: RE: TL Facilites Coordination Meeting
Date: Monday, January 10, 2022 3:30:19 PM
Attachments: [HSH_DPH_Facility_Responsibilities_22_01_10.docx](#)

Hi all,

Thank you all the ongoing work, adaptability and dedication to our shared purpose.

See updated "swim lane" doc below - Adrienne, feel free to amend/edit. Let me know if you have access issues.

Notes on pending questions/gaps:

- Need for **process for escalations** to HR if incidents occur (org chart/reporting process for staff on site)
- Uniform process for **tracking/reporting data**
 - DPH/HSH collaborative reporting on interventions with guests to DEM
 - What metrics will we collect on site?
- Training plan:
 - Training on site staff to report on metrics – how much can be automated to avoid duplication/errors in reporting
 - Training plan for all facility and outreach staff forthcoming
 - UA will be trained in advance of 1/18, half-day, virtual “tier 1” trainings (level-setting of shared values)
 - HR360 has already trained their staff on OD Recognition/Response/TIS/Client Centered Service Provision, Harm Reduction, Hospitality 101 but will be trained for level-setting
- **Operational questions:**
 - Tablets as preferred method for tracking interventions – how will data be tracked,

recorded and reported?

- Furnishings? What do folks on site need to get their work done?
- Personal belongings space (including weapons)
- Masks and unmasked folks who arrive on site
- Animal care
- Safe spaces for micropopulations (staffing)
- Length of stay
- Signage (menu/schedule of services, what is available, what is not available on any given day)
- List of outreach/inreach/enrichment services on site each day

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

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From: Gran Betsy (DPH)
To: Simbe Jeff (DPH); Bechelli Adrienne (DEM); Bowman Kimberley (DEM); Cannariato Umecke (HOM); Rachowicz Lisa (HOM); Torres Jose (HOM - Contractor); Le Tommy (HOM); Bracco Louis (HOM); Meskan Brenda (HOM); Mera Tanya (DPH); Borne Deborah (DPH); Rivera Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza Mark (HOM)
Cc: lenam; DPH-workplaces-57; mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; JaLynne Santiago; Dph-External Avaldes; Tenner Andrea (DPH); Ian Clark-Johnson
Subject: RE: TL Facilites Coordination Meeting
Date: Monday, January 10, 2022 2:11:19 PM
Attachments: HSH_DPH_Facility Responsibilities 22_01_07 - HSH DPH merged edits docx

See attached word doc version of "swim lane" document

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022
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-----Original Appointment-----

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:36 AM
To: Simbe, Jeff (DPH); Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark (HOM)
Cc: Gran, Betsy (DPH); lenam; DPH-workplaces-57; mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; JaLynne Santiago; Dph-External Avaldes; Tenner, Andrea (DPH); Ian Clark-Johnson
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where:

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:33:07 AM (UTC-08:00) Pacific Time (US & Canada)
To: Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM.
Where:

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From: [Gran, Betsy \(DPH\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:40:29 AM

Yes, and thank you – it will be good to have you there given the complexity and timeline.

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

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From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Monday, January 10, 2022 11:40 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

I believe this is a NO, lets discuss at 2pm.

Can you please add me to the 2pm meeting so that I can be there to support?

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP
Director, Public Health Emergency Preparedness and Response
333 Valencia Street, Suite 333
San Francisco, CA 94103
Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:33 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Sorry, all, I'm not tracking next steps – are we saying YES, schedule a separate meeting? Or NO, let's discuss at 2pm?

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

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From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 11:30 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

Absolutely!
if it is a leadership meeting since VOTKA is there it will work. Adrienne is not usually at that meeting - so it will be a two for

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, January 10, 2022 11:21 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Date: Monday, January 10, 2022 at 11:06 AM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: UA Contact Info UA executive leads

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Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

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Sent: Monday, January 10, 2022 10:57 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

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3. communication with DEM, HSH and DPH
4. Questions or concerns

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Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

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- Albert Einstein

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From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

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From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:39:48 AM

I believe this is a NO, lets discuss at 2pm.

Can you please add me to the 2pm meeting so that I can be there to support?

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:33 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

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To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
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Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



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To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
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Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

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To: [Borne, Deborah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:33:15 AM

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Planning Section Chief – Tenderloin Response 2022

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Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

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Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH)

<deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

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Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

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Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

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From: [Simbe, Jeff \(DPH\)](#)
To: [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#)
Cc: [Almeida, Angelica \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#)
Subject: TL Facilities Coordination

Canceling this meeting, will send another invite soon

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_N2IyMmNkM2YtN2MwYi00M2M0LWExNzktNGI4NmI5MjQ2NWE1%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%225d1d5f2c-f6ec-444b-af1a-1bf0105c2ed1%22%7d>

Or call in (audio only)
+1 415-906-4659,,865170087# <tel:+14159064659,,865170087#> United States, San Francisco
Phone Conference ID: 865 170 087#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=865170087>> | Reset PIN

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US>

From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:21:02 AM

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[Director, Public Health Emergency Preparedness and Response](#)

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San Francisco, CA 94103

Office: 628-217-6972



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Subject: UA Contact Info

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From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:16:35 AM

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:06 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

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From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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From: [Gran, Betsy \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:06:40 AM

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

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Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

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Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
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Pronouns: she/her

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- Albert Einstein

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From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jimello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#)
Subject: Tenderloin Op Period 5 Objectives
Date: Sunday, January 9, 2022 9:33:29 PM

Dear team, please see below for the draft objectives for Op Period 5 which starts tomorrow. Because of resource constraints brought on by COVID-19, we are reducing the priority areas to four key ones for this week. Please plan your daily operations accordingly.

Please also remember that your metrics for Op Period 4 (this past week) are due no later than tomorrow to the DEM Duty Officer.

Operational Period 5 Objectives: 1/10/22 – 1/16/22

1. Continue daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
2. Evaluate joint field operations model from OP 4 and identify areas for improvement by 1/16. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD)
3. Finalize Linkage Center staffing, including roles and responsibilities for all staff and volunteers by 1/14. (DEM, DPH, HSH, HSA, ADP, community partners)
4. Finalize Linkage Center services list by 1/12. (DEM, DPH, HSH, HSA, ADP, community partners)
5. Start build out of outdoor area for Linkage Center and finalize design and layout by 1/16. (DPW, DEM, community partners)
6. Schedule briefings and listening sessions with key residential and community stakeholder groups by 1/12. (DEM, HRC, community partners)
7. Adjust and improve strategy for community stakeholder participation in planning and operations by 1/13. (DEM, HRC, community partners)
8. Perform evaluation of operational strategy and 7 key problem areas by 1/16. (DEM, all)

Talk to you all soon!

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Cannariato, Umecke \(HOM\)](#)
To: [Borne, Deborah \(DPH\)](#)
Subject: UA Contact Info
Date: Friday, January 7, 2022 6:21:45 PM

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

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From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); [jmello@blockbyblock.com](#); [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Young, Michael \(MTA\)](#); [Mera, Tanya \(DPH\)](#)
Subject: REMINDER - Request for Info re: Daily TL Ops Mtg
Date: Friday, January 7, 2022 8:38:42 AM

Morning All,

Similar to yesterday, we'll be asking agencies to brief out on the availability of their resources for today (1/7):

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

From: Starliper, Lisa (DEM)
Sent: Thursday, January 6, 2022 7:01 AM
To: Bechelli, Adrienne (DEM) <Adrienne.Bechelli@sfgov.org>; Boes, Tracy (POL) <tracy.boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <dijaida.durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <Robin.Candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.i.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; Fernando Pujals <fernando@urbanplaceconsulting.com>; Artie Gilbert <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>
Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; [steve@urbanplaceconsulting.com](#); Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan,

Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Young, Michael (MTA) <Michael.Young@sfmta.com>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>

Subject: Request for Info re: Daily TL Ops Mtg

Good Morning All,

To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Loughran, Eileen \(DPH\)](#) on behalf of [Bowman, Kimberley \(DEM\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Murphy, Christian \(FIR\)](#); [Gary McCoy; DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#); [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Papo, Dara \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Kunins, Hillary \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Candler, Robin \(DPH\)](#); [Fang, David \(DEM\)](#); [Alex Boyder](#); [Paul Harkin](#); [DutyOfficer, DEM \(DEM\)](#); [Adami, Steve \(ADP\)](#); [Rebecca Graff](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#)
Subject: Fw: Floor/Services In-Person Discussion

Andi, Deb, Jeff,

Please let us know if you want Rob and I to attend this meeting. We attended on Wed. because Jeff and Deb were unavailable. We don't want to step outside of our lane.

Thank you,
eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: (628)-217-6218
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: [Bowman, Kimberley \(DEM\)](#) <kimberley.bowman@sfgov.org>
Sent: Thursday, January 6, 2022 4:30 PM
To: [Murphy, Christian \(FIR\)](#) <christian.murphy@sfgov.org>; [Simbe, Jeff \(DPH\)](#) <jeff.simbe@sfdph.org>; [Gary McCoy](#) <gmcocoy@healthright360.org>; [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>; [Helene Sautou](#) <sautou@sfciviccenter.org>; [Strieff, Sarah \(DPH\)](#) <sarah.strieff@sfdph.org>; [Loughran, Eileen \(DPH\)](#) <eileen.loughran@sfdph.org>; [Zevin, Barry \(DPH\)](#) <barry.zevin@sfdph.org>; [Hoffman, Rob \(DPH - Contractor\)](#) <rob.hoffman@sfdph.org>; [Murdock, Craig \(DPH\)](#) <craig.murdock@sfdph.org>; [Torres, Jose \(HOM - Contractor\)](#) <jose.torres@sfgov.org>; [Bechelli, Adrienne \(DEM\)](#) <adrienne.bechelli@sfgov.org>; [Starliper, Lisa \(DEM\)](#) <lisa.starliper@sfgov.org>; [Sop, Anna \(DEM\)](#) <anna.sop@sfgov.org>; [Tenner, Andrea \(DPH\)](#) <andrea.tenner@sfdph.org>; [Papo, Dara \(DPH\)](#) <dara.papo@sfdph.org>; [Borne, Deborah \(DPH\)](#) <deborah.borne@sfdph.org>; [Gran, Betsy \(DPH\)](#) <betsy.gran@sfdph.org>; [Tullock, Cristel \(ADP\)](#) <cristel.tullock@sfgov.org>; [Kunins, Hillary \(DPH\)](#) <hillary.kunins@sfdph.org>; [Almeida, Angelica \(DPH\)](#) <angelica.almeida@sfdph.org>; [Cannariato, Umecke \(HOM\)](#) <umecke.cannariato@sfgov.org>; [Mera, Tanya \(DPH\)](#) <Tanya.Mera@sfdph.org>; [Rivera, Tiffany \(DPH\)](#) <tiffany.rivera@sfdph.org>; [Rachowicz, Lisa \(HOM\)](#) <lisa.rachowicz@sfgov.org>; [Bracco, Louis \(HOM\)](#) <louis.bracco@sfgov.org>; [Meskan, Brenda \(HOM\)](#) <brenda.meskan@sfgov.org>; [Mazza, Mark \(HOM\)](#) <Mark.Mazza@sfgov.org>; [Le, Tommy \(HOM\)](#) <tommy.h.le@sfgov.org>; [Candler, Robin \(DPH\)](#) <robin.candler@sfdph.org>; [Fang, David \(DEM\)](#) <david.fang@sfgov.org>; [Alex Boyder](#) <aboyder@healthright360.org>; [Paul Harkin](#) <pharkin@healthright360.org>; [DutyOfficer, DEM \(DEM\)](#) <demdutyofficer@sfgov.org>; [Adami, Steve \(ADP\)](#) <steve.adami@sfgov.org>; [Rebecca Graff](#) <rgraff@healthright360.org>
Subject: Floor/Services In-Person Discussion
When: Tuesday, January 11, 2022 10:30 AM-12:00 PM.
Where: 1170 Market Street

We will meet at the 1170 entrance and come inside once everyone has arrived. The site visit will begin with us in the (future) entry way for our guests on the first floor and we will go from there. In the meantime, we can start thinking about services that should be grouped together, services requiring private discussions, etc.

Blocking off plenty of time to dialogue and concept build – we may not need all this time.

From: [Cannariato, Umecke \(HOM\)](#) on behalf of [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Murphy, Christian \(FIR\)](#); [Borne, Deborah \(DPH\)](#); [Rachowicz, Lisa \(HOM\)](#); [Gary McCoy](#); [Bracco, Louis \(HOM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Meskan, Brenda \(HOM\)](#); [Helene Sautou](#); [Mazza, Mark \(HOM\)](#); [Strieff, Sarah \(DPH\)](#); [Le, Tommy \(HOM\)](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Almeida, Angelica \(DPH\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Kunins, Hillary \(DPH\)](#); [Papo, Dara \(DPH\)](#)
Subject: FW: Linkage Site Services Coordination Call
Attachments: [1170 MARKET - OUTDOOR RESPITE SPACE draft.pdf](#)
[1170 Seventh Floor.pdf](#)
[1170 Ground Floor.pdf](#)
[1170 Second Floor.pdf](#)
[1170 Third Floor.pdf](#)
[1170 Fourth Floor.pdf](#)
[1170 Fifth Floor.pdf](#)
[1170 Sixth Floor.pdf](#)

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Thursday, January 6, 2022 1:57 PM
To: Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Murphy, Christian (FIR); Simbe, Jeff (DPH); Gary McCoy; DPH-External-Weisen-Healthright360.org; Helene Sautou; Strieff, Sarah (DPH); Loughran, Eileen (DPH); Hoffman, Rob (DPH - Contractor); Murdock, Craig (DPH); Torres, Jose (HOM - Contractor); Bechelli, Adrienne (DEM); Starliper, Lisa (DEM); Sop, Anna (DEM); Tenner, Andrea (DPH); Zevin, Barry (DPH)
Cc: Borne, Deborah (DPH); Gran, Betsy (DPH); Tullock, Cristel (ADP); Kunins, Hillary (DPH); Almeida, Angelica (DPH); Papo, Dara (DPH)
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

Here you go Mecca. Let me know if you need anything else.

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org <<mailto:kimberley.bowman@sfgov.org>> >
Sent: Wednesday, January 5, 2022 6:32:57 PM (UTC-08:00) Pacific Time (US & Canada)
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org <<mailto:kimberley.bowman@sfgov.org>> >; Murphy, Christian (FIR) <christian.murphy@sfgov.org <<mailto:christian.murphy@sfgov.org>> >; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org <<mailto:jeff.simbe@sfdph.org>> >; Gary McCoy <gmccoy@healthright360.org <<mailto:gmccoy@healthright360.org>> >; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org <<mailto:weisen@Healthright360.org>> >; Helene Sautou <sautou@sfciviccenter.org <<mailto:sautou@sfciviccenter.org>> >; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org <<mailto:sarah.strieff@sfdph.org>> >; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org <<mailto:eileen.loughran@sfdph.org>> >; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org <<mailto:rob.hoffman@sfdph.org>> >; Murdock, Craig (DPH) <craig.murdock@sfdph.org <<mailto:craig.murdock@sfdph.org>> >; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org <<mailto:jose.torres@sfgov.org>> >; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org <<mailto:adrienne.bechelli@sfgov.org>> >; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org <<mailto:lisa.starliper@sfgov.org>> >; Sop, Anna (DEM) <anna.sop@sfgov.org <<mailto:anna.sop@sfgov.org>> >; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org <<mailto:andrea.tenner@sfdph.org>> >; Zevin, Barry (DPH) <barry.zevin@sfdph.org <<mailto:barry.zevin@sfdph.org>> >
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org <<mailto:deborah.borne@sfdph.org>> >; Gran, Betsy (DPH) <betsy.gran@sfdph.org <<mailto:betsy.gran@sfdph.org>> >; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org <<mailto:cristel.tullock@sfgov.org>> >; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org <<mailto:hillary.kunins@sfdph.org>> >; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org <<mailto:angelica.almeida@sfdph.org>> >; Papo, Dara (DPH) <dara.papo@sfdph.org <<mailto:dara.papo@sfdph.org>> >
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM.
Where: Microsoft Teams Meeting

The purpose of this meeting is:

Each department/agency to report out on the current known services they will be responsible for providing within the linkage center

Begin a discussion regarding which floors work best for this mission and,

If possible, begin discussing where particular services might work best within the building.

Attached is the schematic for our exterior design as well as floor plans for the building (the higher floors appear to be slightly out of date but mostly match). Thank you all for your time and effort on this important project.

Agenda:

Intro

Agency/Department Services Report Outs

Floors Discussion – which ones we would like to use

Which services will be grouped together

Thanks,

Kim

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTY1YWU3YzMtMmJhNS00NDk5LWJlZjMtY2Y0OGM5NTI3ZTEy%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%2225528254-ac1c-47fa-ad52-7a62de4f45c2%22%7d>

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Phone Conference ID: 599 394 450#

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Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=25528254-ac1c-47fa-ad52-7a62de4f45c2&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NTY1YWU3YzMtMmJhNS00NDk5LWJlZjMtY2Y0OGM5NTI3ZTEy@thread.v2&messageId=0&language=en-US>

From: [Simbe, Jeff \(DPH\)](#) on behalf of [Bowman, Kimberley \(DEM\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Murphy, Christian \(FIR\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#); [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#)
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Attachments: [1170 MARKET - OUTDOOR RESPITE SPACE draft.pdf](#)
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[1170 Fourth Floor.pdf](#)
[1170 Fifth Floor.pdf](#)
[1170 Sixth Floor.pdf](#)

I didn't see you all in this email that Kim sent out. Looks like only sent out to folks on the site visit yesterday.

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health

1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

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From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Wednesday, January 5, 2022 6:32 PM
To: Murphy, Christian (FIR) <christian.murphy@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Helene Sautou <sautou@sfciviccenter.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Zevin, Barry (DPH) <barry.zevin@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Murdock, Craig (DPH) <craig.murdock@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM.
Where: Microsoft Teams Meeting

The purpose of this meeting is:

- Each department/agency to report out on the current known services they will be responsible for providing within the linkage center
- Begin a discussion regarding which floors work best for this mission and,
- If possible, begin discussing where particular services might work best within the building.

Attached is the schematic for our exterior design as well as floor plans for the building (the higher floors appear to be slightly out of date but mostly match). Thank you all for your time and effort on this important project.

Agenda:

- Intro
- Agency/Department Services Report Outs
- Floors Discussion – which ones we would like to use
- Which services will be grouped together

Thanks,

Kim

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTY1YWU3YzMtMmJhNS00NDk5LWJlZjMtY2Y0OGM5NTI3ZTEy%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%2225528254-ac1c-47fa-ad52-7a62de4f45c2%22%7d>

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Phone Conference ID: 599 394 450#

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From: [Tenner, Andrea \(DPH\)](#)
To: [Mera, Tanya \(DPH\)](#)
Cc: [Almeida, Angelica \(DPH\)](#); [Papo, Dara \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Re: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 8:37:48 AM

Thanks, Tanya, I am looping in Hillary and Deb.

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Date: Thursday, January 6, 2022 at 8:28 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Cc: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>, Papo, Dara (DPH) <dara.papo@sfdph.org>, Candler, Robin (DPH) <robin.candler@sfdph.org>
Subject: Re: Request for Info re: Daily TL Ops Mtg

I will be on the 845 call and the 930 call. Staffing for today:

Me

2 FEST peer staff

Penal Code: § 832.7(b)(5)(A) from DPH HSOC team

2 staff from Positive Directions

1 staff from another CBO but am spacing on name

Street Medicine - on call

HSH:

Carol Carbone - clinical supervisor

2 outreach staff

We've got this!

On Jan 6, 2022, at 7:18 AM, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org> wrote:

Hi all—

Just received this message that there will be a request for the number of staff available for the outreach work at 300 Hyde today. Can you guys come to the 0845 meeting with that information so that I can take it to the 0930.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP
Director, Public Health Emergency Preparedness and Response
[333 Valencia Street, Suite 333](#)
[San Francisco, CA 94103](#)
Office: [628-217-6972](#)
Mobile: [312-636-0238](#) (Please text with urgent issues)
PHEPR On-Call: (emergencies) [415-802-7358](#)



Dictated to my phone for a more prompt reply. Please forgive any typos.

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Thursday, January 6, 2022 7:01:20 AM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, Dijaida (DPW) <Dijaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; artieg <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>

Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH)

<angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Young, Michael (MTA) <Michael.Young@sfmta.com>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Subject: Request for Info re: Daily TL Ops Mtg

Good Morning All,

To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent

(MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Simbe, Jeff \(DPH\)](#) on behalf of [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Murphy, Christian \(FIR\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#); [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Fw: Linkage Site Services Coordination Call
Attachments: [1170 MARKET - OUTDOOR RESPITE SPACE draft.pdf](#)
[1170 Seventh Floor.pdf](#)
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[1170 Second Floor.pdf](#)
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Did you get this?

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health

1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

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From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Wednesday, January 5, 2022 6:32 PM
To: Murphy, Christian (FIR) <christian.murphy@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Helene Sautou <sautou@sfciviccenter.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Zevin, Barry (DPH) <barry.zevin@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Murdock, Craig (DPH) <craig.murdock@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM.
Where: Microsoft Teams Meeting

The purpose of this meeting is:

- Each department/agency to report out on the current known services they will be responsible for providing within the linkage center
- Begin a discussion regarding which floors work best for this mission and,
- If possible, begin discussing where particular services might work best within the building.

Attached is the schematic for our exterior design as well as floor plans for the building (the higher floors appear to be slightly out of date but mostly match). Thank you all for your time and effort on this important project.

Agenda:

- Intro
- Agency/Department Services Report Outs
- Floors Discussion – which ones we would like to use
- Which services will be grouped together

Thanks,

Kim

Microsoft Teams meeting

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Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=25528254-ac1c-47fa-ad52-7a62de4f45c2&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NTY1YWU3YzMtMmJhNS00NDk5LWJlZjMtY2Y0OGM5NTI3ZTEy@thread.v2&messageId=0&language=en-US>

From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Young, Michael \(MTA\)](#); [Mera, Tanya \(DPH\)](#)
Subject: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 7:01:22 AM

Good Morning All,

To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin,

effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Jennifer Friedenbach](#)
To: [Borne, Deborah \(DPH\)](#)
Subject: Fwd: DPH Providers meeting: Linkages Center
Date: Wednesday, January 5, 2022 3:54:52 PM
Attachments: [Mail Attachment.ics](#)
[invite.ics](#)

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Hey should I be at this meeting

Jennifer Friedenbach (she,her)
jfriedenbach@cohsf.org
Coalition on Homelessness
280 Turk Street
San Francisco, CA 94102
(415)346-3740
<http://www.cohsf.org/>

Donate now to the Coalition on Homelessness!

Please note: We moved to 280 Turk Street x Leavenworth, SF CA 94102

The ache for home lives in all of us, the safe place where we can go as we are and not be questioned.

Maya Angelou

Begin forwarded message:

From: Joe Wilson <jwilson@hospitalityhouse.org>
Subject: Fwd: DPH Providers meeting: Linkages Center
Date: January 5, 2022 at 10:16:51 AM PST
To: Jennifer Friedenbach <jfriedenbach@cohsf.org>

They're calling this a DPH provider meeting - probably cover to keep you off the invite list...

Joseph T. Wilson
Executive Director
415.749.2111
jwilson@hospitalityhouse.org
Pronouns: He/His/Him



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----- Forwarded message -----

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Date: Tue, Jan 4, 2022 at 5:00 PM
Subject: DPH Providers meeting: Linkages Center
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Paul Harkin <pharkin@healthright360.org>, Gary McCoy <gmccoy@healthright360.org>, Alex Boyder <aboyder@healthright360.org>, DPH-External-Weisen-Healthright360.org <weisen@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>, Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Cc: Packer, Tracey (DPH) <tracey.packer@sfdph.org>, mary@homelessyouthalliance.org <mary@homelessyouthalliance.org>, Jason Norelli <JNorelli@glide.org>, John Negrete <jnegrete@glide.org>, Amy Rodriguez <arodriguez@glide.org>, Brooke Lober <brooke.lober@stjamesinfirmiry.org>, Miss Ian <miss.ian.librarian@gmail.com>, DPH-cris.reifsteck <cris.reifsteck@communityforwardsf.org>, maria.bellinger@communityforwardsf.org <maria.bellinger@communityforwardsf.org>, emerson.flores@communityforwardsf.org <emerson.flores@communityforwardsf.org>, DPH-Suzanne.Adams <Suzanne.Adams@communityforwardsf.org>, DPH-jwilson <jwilson@hospitalityhouse.org>, Curtis Penn <cpenn@felton.org>, jleonor@felton.org <jleonor@felton.org>, DPH-richardzevin <richardzevin@ramsinc.org>, Kate Franza <Kate@sfcommunityhealth.org>, Elgin Rose <elgin@codetenderloin.org>, Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>, DPH-annaberg <annaberg@harmreductiontherapy.org>, Laura Guzman <guzman@harmreduction.org>, Frances Fu <fu@harmreduction.org>, Giuliano, Ro <rgiuliano@sfaf.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Hi everyone,

We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be an opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

Microsoft Teams meeting

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Michael Vuong](#); [Jean Cooper](#); [Colleen Rivecca](#); [Simon Bertrang](#); [christy@tlcbd.org](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#)
Cc: [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Juliana DePietro](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: TL Crisis Operations -- Weekly Stakeholder Meeting
Date: Wednesday, January 5, 2022 3:54:00 PM
Attachments: [TL Emergency Initiative SitRep OP3 FINAL DRAFT .pdf](#)

Hello everyone,

Please see attached for the weekly situation report from last week's TL operations and objectives. As mentioned, we plan to issue these reports every Tuesday. My apologies for the tardiness of this one.

This week's operational objectives include:

1. Implement intervention tactics at the following priority locations.
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
2. Implement priority location joint operation on 300 block of Hyde from 1/5-1/7.
3. Perform walk throughs of Linkage Center with City and community partners.
4. Finalize list of Tier 1 and Tier 2 services to be provided at Linkage Center by 1/7.
5. Document staffing plan for Linkage Center, including staff for site, escorts, and outreach by 1/9.
6. Perform outreach to community and neighborhood stakeholders regarding Linkage Center scope and details starting 1/3.
7. Establish long-term improvement process discussion team for outreach and engagement groups in the Tenderloin by 1/7.
8. Perform expedited response to 311 service requests for waste and other infrastructure needs starting 1/5.
9. Submit all required metrics for previous three operational periods as data is available by 1/4.

I look forward to our next meeting tomorrow where we can continue to discuss these efforts and how to improve our planning process.

Thanks,
Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 9:34:21 PM

Got it. Thanks!

Vitka Eisen
Chief Executive Officer
HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
Office: 415-762-1558
Cell: 415-652-3547
Fax: 415-692-8225
veisen@healthright360.org

Sent from my iPhone

On Jan 4, 2022, at 8:25 PM, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org> wrote:

Hi Vitka—

I know you guys are going to do the walk through tomorrow (wish I could join—I'm working clinically in the ED at ZSFG tomorrow!)

If its ok, I will go ahead and invite you to a meeting with DEM on Thursday just so it is on people's calendars. You should be able to forward to anyone you want there. If you find we don't need it after you go to the site tomorrow, just let me know and I can cancel.

Thanks!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz

<bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

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Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site —because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc. Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [*Why is this in my email signature?*](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

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veisen@healthright360.org

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From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 8:24:26 PM

Hi Vitka—

I know you guys are going to do the walk through tomorrow (wish I could join—I'm working clinically in the ED at ZSFG tomorrow!)

If its ok, I will go ahead and invite you to a meeting with DEM on Thursday just so it is on people's calendars. You should be able to forward to anyone you want there. If you find we don't need it after you go to the site tomorrow, just let me know and I can cancel.

Thanks!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz <bmiagowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

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Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

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Non-COVID Role: Director, Public Health Emergency Preparedness and Response

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From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Michael Vuong](#); [Jean Cooper](#); [Colleen Rivecca](#); [Simon Bertrang](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#)
Cc: [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Tenderloin
Date: Tuesday, January 4, 2022 1:06:52 PM
Attachments: [01.04.2022 Tenderloin Linkage Center.pdf](#)

Dear TL community stakeholders,

Please see attached regarding our recent accomplishment of signing a lease for the Linkage Center. I look forward to continuing to work with all of you to make this site a success.

Thanks,
Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Vitka Eisen](#)
To: [Gary McCoy](#); [Tenner, Andrea \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:57:50 AM
Attachments: [image005.png](#)

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Confirming that I will be there as well.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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veisen@healthright360.org

www.healthRight360.org

From: Gary McCoy <gmccoy@healthright360.org>

Sent: Tuesday, January 4, 2022 10:43 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site

Thanks so much, also adding Paul Harkin from our team - see you all then.

Gary McCoy | Director of Policy & Public Affairs

Policy & Public Affairs Department

(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Tuesday, January 4, 2022 10:36 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: [EXTERNAL]Re: Walk-through of the Linkage Center Site

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Hi all—

Adding Gary McCoy from HR 360 who would also like to join the walkthrough.

Thanks all!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Date: Tuesday, January 4, 2022 at 9:52 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: Walk-through of the Linkage Center Site

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Thanks for your support and flexibility!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

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Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



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From: [Gary McCoy](#)
To: [Tenner, Andrea \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:43:12 AM
Attachments: [image003.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thanks so much, also adding Paul Harkin from our team - see you all then.

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Tuesday, January 4, 2022 10:36 AM
To: [Bowman, Kimberley \(DEM\) <kimberley.bowman@sfgov.org>](mailto:kimberley.bowman@sfgov.org); [Vitka Eisen <veisen@healthRIGHT360.org>](mailto:Vitka.Eisen@healthRIGHT360.org); [Simbe, Jeff \(DPH\) <jeff.simbe@sfdph.org>](mailto:jeff.simbe@sfdph.org); [Gary McCoy <gmccoy@healthright360.org>](mailto:gmccoy@healthright360.org)
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Subject: [EXTERNAL]Re: Walk-through of the Linkage Center Site

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Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Tuesday, January 4, 2022 at 9:52 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Gran, Betsy (DPH) <betsy.gran@sfdph.org>

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From: [Tenner, Andrea \(DPH\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:36:15 AM

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Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

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Date: Tuesday, January 4, 2022 at 9:52 AM
To: [Bowman, Kimberley \(DEM\) <kimberley.bowman@sfgov.org>](mailto:kimberley.bowman@sfgov.org), [DPH-External-Weisen-Healthright360.org <veisen@Healthright360.org>](mailto:veisen@Healthright360.org), [Simbe, Jeff \(DPH\) <jeff.simbe@sfdph.org>](mailto:jeff.simbe@sfdph.org)
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Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 9:52:22 AM

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Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 9:44:18 AM

Great timing—I just heard that DEM will be doing a walkthrough of the site tomorrow at 9am. I will connect you, Vitka, and Jeff with the person organizing. If that time doesn't work she should be able to help you find a time.

Best,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

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From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmcocoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

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Hi Vitka—

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Thank you!

Andi

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POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

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Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

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Subject: Linkage space

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [*Why is this in my email signature?*](#)



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veisen@healthright360.org

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From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: RE: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 8:21:09 AM

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

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Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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From: [Tenner, Andrea \(DPH\)](#)
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Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Re: Linkage space
Date: Tuesday, January 4, 2022 8:04:13 AM

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

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Cc: [Dph-External Avaldes](#) <avaldes@healthRIGHT360.org>, [DPH-bmiazgowicz](#) <bmiazgowicz@healthRIGHT360.org>, [Gary McCoy](#) <gmccoy@healthright360.org>

Subject: Re: Linkage space

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333 Valencia Street, Suite 333

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From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

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Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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From: [Alex Boyder](#)
To: [Loughran, Eileen \(DPH\)](#); [Gary McCoy](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Borne, Deborah \(DPH\)](#); [Harris, Zoe \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list
Date: Monday, January 3, 2022 5:31:17 PM
Attachments: [image001.png](#)

Hi Eileen,

No worries, we're free on Weds from 12:30-1.

Thanks,

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Monday, January 3, 2022 5:25 PM
To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Bri Izaguirre <bizaguirre@healthright360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Sorry for all the emails.

Are you available for a pre-planning meeting on either Wed. 12:30-1 or Thurs. 2-2:30 or 2:30-3? I'll send an invite when I hear back from you. [@Harris, Zoe \(DPH\)@Borne, Deborah \(DPH\)](#)
These times currently work in your calendars.

Thank you,
eileen

Eileen Loughran

Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Monday, January 3, 2022 12:15 PM

To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>

Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Alex (& all),

- I have an email out to DPH communications re: the Save the date. Once I receive the messaging, I will send out to the people on the attached invite list.
- UA is not being invited to the meeting because as of yet, they do not have a contract for this project. Our goal is to move forward with conversations with our community partners since we know HR360 will be onsite.
- Has HR360 identified who will cover the areas noted below? Can you let me know?
- Are there people missing from the attached list of DPH funded providers (and SFHOT) that should be included in the meeting?

Thank you,
eileen

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity

to give input on how to ensure it is welcoming to community.

Proposed meeting agenda (just writing my initial thoughts)

- Welcome
- Overview/Goal of meeting (Eileen or Hillary)
 - Framing of Facility vision
- HR 360: Implementing the vision **(who will do this?)**
 - Overarching HR36 vision **(who will do this?)**
 - Implementing the program at the Center **(who will do this?)**
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
 - How can we ensure open communication?

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

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From: Alex Boyder <aboyder@healthright360.org>

Sent: Monday, January 3, 2022 11:20 AM

To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org

<weisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Eileen,

Just checking in for a zoom link for the 1/7 meeting with community partners and if you wanted to have a prep meeting before Friday so we can discuss the content.

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543

Cell: 415 279-1363

aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Thursday, December 30, 2021 1:19 PM

To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <weisen@healthRIGHT360.org>

Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Alex,

Thanks so much. DPH will host and will handle the logistics.

Please let me know if you have feedback on the attached invitee list and agenda.

E

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Alex Boyder <aboyder@healthright360.org>
Sent: Thursday, December 30, 2021 1:04 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: RE: [EXTERNAL]Re: Confirmed date and some questions

Hi Eileen,

I put a hold on everyone's calendar for Friday 1/7. Is DPH hosting or should I create a zoom for the meeting?

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, December 30, 2021 12:42 PM
To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>
Subject: [EXTERNAL]Re: Confirmed date and some questions

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Hi everyone,

Friday 1/7 from 1-2 works for everyone and gives us some planning time. Please let me know if the outline below matches your expectations for the meeting and who from HR360 will cover the areas noted.

Does this outline work for you all (HR360)?

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community.

Proposed meeting agenda (just writing my initial thoughts)

- Welcome
- Overview/Goal of meeting (Eileen or Hillary)
 - Framing of Facility vision
- HR 360: Implementing the vision (**who will do this?**)
 - Overarching HR36 vision (**who will do this?**)
 - Implementing the program at the Center (**who will do this?**)
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
 - How can we ensure open communication?

Thank you,

Eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
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Tel: **(628)-217-6218**
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My new phone number after December 14, 2019:

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From: Alex Boyder <aboyder@healthright360.org>
Sent: Thursday, December 30, 2021 8:54 AM
To: Gary McCoy <gmccoy@healthright360.org>
Cc: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
Subject: RE: [EXTERNAL]Potential dates/times for community meeting

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

If we want a date later in the week, everyone is available from 1-2pm or 330-430 on Friday 1/7.

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Gary McCoy <gmccoy@healthright360.org>
Sent: Thursday, December 30, 2021 8:16 AM
To: Alex Boyder <aboyder@healthright360.org>
Cc: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
Subject: Re: [EXTERNAL]Potential dates/times for community meeting

Thanks Alex and Eileen. I actually can't make the Wednesday date work, and other dates may be too soon to pull-off, but defer to Eileen on timing.

Moving Vitka to BCC for now.

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)

HealthRIGHT 360
[1563 Mission Street | San Francisco, CA 94103-2543](#)
Cell: [415-525-2203](tel:415-525-2203)
gmccoy@healthright360.org | www.healthright360.org

On Dec 30, 2021, at 8:08 AM, Alex Boyder <aboyder@healthright360.org> wrote:

Hey Eileen,

I pulled everyone's calendar and here are 3 dates that Vitka, Gary, and Paul are free. Let me know if those times don't work and I'll find some new ones.

- 1-3pm on Monday 1/3
- 10-11am on Tuesday 1/4
- 3-4pm Wednesday 1/5

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Wednesday, December 29, 2021 8:54 PM
To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Alex Boyder <aboyder@healthright360.org>
Subject: [EXTERNAL]Potential dates/times for community meeting

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Hi Vitka & Gary,

Nice to see you the other day. Including Paul in this message to get some potential times/dates for a meeting with community partners about the Linkage Center (which between us I am referring to as Safe Space).

I put this rough outline together to ensure we have same vision for this meeting with community partners. Our Communications person is drafting a "Save the date" message.

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community. (something like that)

Who to invite:

Syringe Access Collaborative (SFAF, Glide, HYA, SJI, SFDUU, and DOPE) I have contacts

Drop-ins operating in the TL (Hospitality House, HRTC, Community Forward women's Drop-in Felton

Anyone missing?

Proposed meeting agenda (just writing my initial thoughts)

- Welcome
- Overview/Goal of meeting
- Framing of Facility vision (DPH-Who?)
- HR 360: Implementing the vision
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
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To Do

Meet with DPH internal team to develop save the date communication (scheduled for tomorrow)

Vitka, Gary, Paul-- Please send some 1 hour time blocks next week that work for you (I will share with internal group to get this scheduled)

Thank you,
Eileen

Eileen Loughran
Community Health Equity & Promotion

Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
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San Francisco, CA 94102

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My new phone number after December 14, 2019:

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To: [Alex Boyder](#); [Gary McCoy](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Borne, Deborah \(DPH\)](#); [Harris, Zoe \(DPH\)](#)
Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list
Date: Monday, January 3, 2022 5:24:53 PM
Attachments: [image001.png](#)

Sorry for all the emails.

Are you available for a pre-planning meeting on either Wed. 12:30-1 or Thurs. 2-2:30 or 2:30-3? I'll send an invite when I hear back from you. [@Harris, Zoe \(DPH\)@Borne, Deborah \(DPH\)](mailto:@Harris,Zoe(DPH)@Borne,Deborah(DPH))
These times currently work in your calendars.

Thank you,
eileen

Eileen Loughran
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Health Program Coordinator
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San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

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Sent: Monday, January 3, 2022 12:15 PM
To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org

<veisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>

Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Alex (& all),

- I have an email out to DPH communications re: the Save the date. Once I receive the messaging, I will send out to the people on the attached invite list.
- UA is not being invited to the meeting because as of yet, they do not have a contract for this project. Our goal is to move forward with conversations with our community partners since we know HR360 will be onsite.
- Has HR360 identified who will cover the areas noted below? Can you let me know?
- Are there people missing from the attached list of DPH funded providers (and SFHOT) that should be included in the meeting?

Thank you,
eileen

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community.

Proposed meeting agenda (just writing my initial thoughts)

- Welcome
- Overview/Goal of meeting (Eileen or Hillary)
 - Framing of Facility vision
- HR 360: Implementing the vision (**who will do this?**)
 - Overarching HR36 vision (**who will do this?**)
 - Implementing the program at the Center (**who will do this?**)
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
 - How can we ensure open communication?

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Alex Boyder <aboyder@healthright360.org>
Sent: Monday, January 3, 2022 11:20 AM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>
Subject: RE: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Eileen,

Just checking in for a zoom link for the 1/7 meeting with community partners and if you wanted to have a prep meeting before Friday so we can discuss the content.

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, December 30, 2021 1:19 PM
To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <weisen@healthRIGHT360.org>
Subject: Re: [EXTERNAL]Re: Confirmed date/Draft agenda & Invite list

Hi Alex,

Thanks so much. DPH will host and will handle the logistics.

Please let me know if you have feedback on the attached invitee list and agenda.

E

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Alex Boyder <aboyder@healthright360.org>

Sent: Thursday, December 30, 2021 1:04 PM

To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: RE: [EXTERNAL]Re: Confirmed date and some questions

Hi Eileen,

I put a hold on everyone's calendar for Friday 1/7. Is DPH hosting or should I create a zoom for the meeting?

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Thursday, December 30, 2021 12:42 PM
To: Alex Boyder <aboyder@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Paul Harkin <pharkin@healthright360.org>
Subject: [EXTERNAL]Re: Confirmed date and some questions

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi everyone,
Friday 1/7 from 1-2 works for everyone and gives us some planning time. Please let me know if the outline below matches your expectations for the meeting and who from HR360 will cover the areas noted.

Does this outline work for you all (HR360)?

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community.

Proposed meeting agenda (just writing my initial thoughts)

- Welcome
- Overview/Goal of meeting (Eileen or Hillary)
 - Framing of Facility vision
- HR 360: Implementing the vision (**who will do this?**)
 - Overarching HR36 vision (**who will do this?**)
 - Implementing the program at the Center (**who will do this?**)
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
 - How can we ensure open communication?

Thank you,

Eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Alex Boyder <aboyder@healthright360.org>
Sent: Thursday, December 30, 2021 8:54 AM
To: Gary McCoy <gmc coy@healthright360.org>
Cc: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
Subject: RE: [EXTERNAL]Potential dates/times for community meeting

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

If we want a date later in the week, everyone is available from 1-2pm or 330-430 on Friday 1/7.

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415 279-1363
aboyder@healthright360.org | www.healthright360.org

From: Gary McCoy <gmccoy@healthright360.org>
Sent: Thursday, December 30, 2021 8:16 AM
To: Alex Boyder <aboyder@healthright360.org>
Cc: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
Subject: Re: [EXTERNAL]Potential dates/times for community meeting

Thanks Alex and Eileen. I actually can't make the Wednesday date work, and other dates may be too soon to pull-off, but defer to Eileen on timing.

Moving Vitka to BCC for now.

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)

HealthRIGHT 360
[1563 Mission Street | San Francisco, CA 94103-2543](http://1563MissionStreet.com)
Cell: [415-525-2203](tel:415-525-2203)
gmccoy@healthright360.org | www.healthright360.org

On Dec 30, 2021, at 8:08 AM, Alex Boyder <aboyder@healthright360.org> wrote:

Hey Eileen,

I pulled everyone's calendar and here are 3 dates that Vitka, Gary, and Paul are free. Let me know if those times don't work and I'll find some new ones.

- 1-3pm on Monday 1/3
- 10-11am on Tuesday 1/4
- 3-4pm Wednesday 1/5

Alex Boyder | Public Affairs & Policy Manager
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543

Cell: 415 279-1363

aboyder@healthright360.org | www.healthright360.org

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Wednesday, December 29, 2021 8:54 PM

To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Alex Boyder <aboyder@healthright360.org>

Subject: [EXTERNAL]Potential dates/times for community meeting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka & Gary,

Nice to see you the other day. Including Paul in this message to get some potential times/dates for a meeting with community partners about the Linkage Center (which between us I am referring to as Safe Space).

I put this rough outline together to ensure we have same vision for this meeting with community partners. Our Communications person is drafting a "Save the date" message.

Meeting goal: To provide the vision for the 24 hr. Drop-in Center and provide an opportunity to give input on how to ensure it is welcoming to community. (something like that)

Who to invite:

Syringe Access Collaborative (SFAF, Glide, HYA, SJI, SFDUU, and DOPE) I have contacts

Drop-ins operating in the TL (Hospitality House, HRTC, Community Forward women's Drop-in Felton

Anyone missing?

Proposed meeting agenda (just writing my initial thoughts)

- Welcome

Overview/Goal of meeting

- Framing of Facility vision (DPH-Who?)
- HR 360: Implementing the vision
- Questions/Discussion
- Next Steps
 - Would this group like to meet again?
 - How can we ensure open communication?

To Do

Meet with DPH internal team to develop save the date communication (scheduled for tomorrow)

Vitka, Gary, Paul-- Please send some 1 hour time blocks next week that work for you (I will share with internal group to get this scheduled)

Thank you,
Eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Re: Linkage space
Date: Monday, January 3, 2022 4:24:37 PM

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

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From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Linkage space
Date: Monday, January 3, 2022 2:22:00 PM

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Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tulloch, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#)
Subject: TL Plan Op Period 4 Objectives
Date: Sunday, January 2, 2022 6:28:04 PM

Happy 2022 everyone! Please see below for our draft objectives for this week. Let me know if you have any additions. I would especially like to call everyone's attention to the last objective regarding metrics since we have had very few groups submit their data from this last week. Thanks!

Objectives for Operational Period 4: 1/3/22 – 1/9/22

1. Implement intervention tactics at the following priority locations.
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
2. Implement priority location joint operation on 300 block of Hyde from 1/5-1/7.
3. Perform walk throughs of Linkage Center with City and community partners.
4. Finalize list of Tier 1 and Tier 2 services to be provided at Linkage Center by 1/7.
5. Document staffing plan for Linkage Center, including staff for site, escorts, and outreach by 1/9.
6. Perform outreach to community and neighborhood stakeholders regarding Linkage Center scope and details starting 1/3.
7. Establish long-term improvement process discussion team for outreach and engagement groups in the Tenderloin by 1/7.
8. Perform expedited response to 311 service requests for waste and other infrastructure needs starting 1/5.
9. Submit all required metrics for previous three operational periods as data is available by 1/4.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne,

Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent F; Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM)

Subject: Daily TL Ops Mtg

When: Monday, January 3, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 512 066 187#

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; artieg; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\); Adami, Steve \(ADP\); Tullock, Cristel \(ADP\); Bowman, Kimberley \(DEM\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson; Zamora, Francis \(DEM\); Hogan, Kristin \(DEM\); Rivera, Tiffany \(DPH\); Kunins, Hillary \(DPH\); Chiu, Kent \(MTA\); Walsh, Douglas \(DPH\); Gran, Betsy \(DPH\); Meskan, Brenda \(HOM\); Torres, Jose \(HOM - Contractor\); Trinh, Edward \(DEM\)](#)
Subject: Canceled: Daily TL Ops Mtg
Importance: High

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- * Law enforcement
- * Cleaning and debris
- * Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- * Outreach and services connection

Other agenda items as necessary:

- * Medical calls
- * Large encampment resolutions
- * Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting [Penal Code § 832.7\(b\)\(5\)\(A\)](#)

Or call in (audio only)

[Penal Code § 832.7\(b\)\(5\)\(A\)](#) #> United States, San Francisco

Phone Conference ID: 512 066 187#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=512066187>> | Reset PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=a40f3540-08ee-402b-8ac2-a4bed3b5f98c&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_ZDgwY2ExZjAtNjE3MC00NDkxLWEyODEtMzY5NDIyNmU4MjFi@thread.v2&messageId=0&language=en-US>

From: [Tenner, Andrea \(DPH\)](#)
To: [Pratibha Tekkey](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TL Operations Strategy Document
Date: Thursday, December 30, 2021 7:55:48 AM

Hello Pratibha—

Thank you for the question. Currently, there is a website that shows all available substance use and behavioral health treatment beds in the city located here: <https://findtreatment-sf.org/>

The available beds are updated daily and, if you click on a site, it takes you to a webpage for the site that gives linkage information.

I hope that helps.

Best regards,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response
San Francisco Department of Public Health
333 Valencia Street, Suite 333
San Francisco, CA 94103
Mobile: (312) 636-0238
Office: (628) 217-6972
On-Call Emergencies: (415) 802-7358

From: Pratibha Tekkey <pratibha@thclinic.org>
Date: Wednesday, December 29, 2021 at 10:31 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Simon Bertrang <simon@tlcbd.org>, Michael Vuong <mvuong@kidsclub.org>, Helene Sautou <sautou@sfciviccenter.org>, Jean Cooper <jeanc@glide.org>, Colleen Rivecca <crivecca@tndc.org>, rene@tlmpa.org <rene@tlmpa.org>, artieg <artieg@urban-alchemy.us>, Soha Abdou <soha.agina@chinatowncdc.org>, jyoung@seadcenter.org <jyoung@seadcenter.org>, fernando <fernando@urbanplaceconsulting.com>, Christy@tlcbd.org <Christy@tlcbd.org>, Lillian Mark <lmark@glide.org>, Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>, Kathy Curran <kcurran@healingwellsf.org>, alamerihem@gmail.com <alamerihem@gmail.com>, husseinr@sfusd.org <husseinr@sfusd.org>, rosas3mms@yahoo.com

<rosas3mms@yahoo.com>, NBehnke@stanthonysf.org <NBehnke@stanthonysf.org>, EJarvis@stanthonysf.org <EJarvis@stanthonysf.org>, cathyvaughn909@gmail.com <cathyvaughn909@gmail.com>, margaritamena@live.com <margaritamena@live.com>, Nelson, Andrea (CPC) <andrea.nelson@sfgov.org>, Medina, Jessica (DEM) <jessica.a.medina@sfgov.org>, Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>, Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>, Cohen, Amy (ECN) <amy.b.cohen@sfgov.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Ogidi, Kamene (CPC) <Kamene.Ogidi@sfgov.org>, iraiscarrera90@gmail.com <iraiscarrera90@gmail.com>, Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>, Candler, Robin (DPH) <robin.candler@sfdph.org>, Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: Re: TL Operations Strategy Document

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Hi I know it's last minute request it would be good to get data on already existing treatment bed and mental health bed where they are . And the current process for referring folks to them .

Thanks

Pratibha

Sent from my iPhone

On Dec 29, 2021, at 2:27 PM, Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org> wrote:

Hi TL stakeholder team,

My apologies for the tardiness – meant to send this email this morning but have been out in the field all day.

Please see attached for the most recent version of the Tenderloin operations strategy. This is the revised version of the earlier strategy document that we reviewed as a group a few weeks ago. As you all know, our specific operations plan and objectives change every week and we discuss the accomplishments every Thursday with this group. I am actively working on standardizing the accomplishments into a weekly report so that we can spend more of our time talking about the strategy direction and identifying concrete solutions rather than just hearing the report out every week. Hopefully you will get a version this week that outlines our accomplishments and metrics from this week's objectives.

Here is the list of specifics that the operations team is working on this week:

1. Implement intervention tactics at the following priority locations. (I recognize that not all the areas on our list from last week made the list this week due to resource constraints – we will work on that)
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
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 - f. 200-300 blocks of Jones
 - g. 300 block of Golden Gate (night)
2. Finalize the guest engagement and referral process for Linkage Center, including interaction with community organizations and parameters for enforcement.
3. Finalize location for Linkage Center by 12/29.
4. Perform outreach to community and neighborhood stakeholders regarding Linkage Center concept and scope starting 12/27.
5. Initiate improvement process discussions for community outreach and existing programs.
6. Initiate planning for increased treatment and shelter resources dedicated to the Tenderloin.
7. Address critical streetlight outages as informed by the developed lighting priority list.
8. Initiate feasibility planning for adjusted nighttime cleaning and enforcement tactics.

I want to spend most of our time tomorrow discussing 2, 5 and 6.

Thanks, and talk soon!

Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344

<image003.jpg>

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<Tenderloin Emergency Initiative Strategic Plan and Operation_12.27.21.pdf>

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From: [Pratibha Tekkey](#)
To: [Bechelli, Adrienne \(DEM\)](#)
Cc: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TL Operations Strategy Document
Date: Wednesday, December 29, 2021 7:31:45 PM

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Thanks, and talk soon!
Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office
415-806-2058 cell
adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344

<image003.jpg>

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<Tenderloin Emergency Initiative Strategic Plan and Operation_12.27.21.pdf>

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: TL Operations Strategy Document
Date: Wednesday, December 29, 2021 2:27:04 PM
Attachments: [Tenderloin Emergency Initiative Strategic Plan and Operation 12.27.21.pdf](#)

Hi TL stakeholder team,

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I want to spend most of our time tomorrow discussing 2, 5 and 6.

Thanks, and talk soon!

Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 9:26:28 PM
Attachments: [image005.png](#)

Works for me as well.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Tuesday, December 28, 2021 6:55 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

I can do Thursday 3-5 also

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

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From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 3:54 PM
To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

I am available from 3-5 on Thursday as well. Will need Jeff on that call for sure; I see his already copied here. Thank you!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 3:37 PM
To: Gary McCoy <gmccoy@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

I can do anytime between 3-5om on Thursday.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>
Sent: Tuesday, December 28, 2021 3:37 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 1:14 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

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Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH)

<andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy

<gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

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Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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Cell: 415-652-3547

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From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Sent: Monday, December 27, 2021 4:15 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

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Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

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To: [Rivera, Tiffany \(DPH\)](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [DPH-External-Veisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 6:55:16 PM
Attachments: [image002.png](#)

I can do Thursday 3-5 also

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

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Sent: Tuesday, December 28, 2021 3:54 PM
To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

I am available from 3-5 on Thursday as well. Will need Jeff on that call for sure; I see his already copied here. Thank you!

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Gary McCoy <gmccoy@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

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Subject: RE: [EXTERNAL]TL work - site

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Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>

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Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department

(he/him/his pronouns)



1563 Mission Street | San Francisco, CA 94103-2543

Cell: 415-525-2203

gmccoy@healthright360.org | www.healthright360.org

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Office Number: 628.217.6966

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Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

weisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

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Office Number: 628.217.6966

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<tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

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Subject: [EXTERNAL]TL work - site

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From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-bmiazgowicz](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:54:41 PM
Attachments: [image002.png](#)

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Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Gary McCoy <gmccoy@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

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Subject: RE: [EXTERNAL]TL work - site

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Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
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Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

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Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
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Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
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Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

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Vitka Eisen | President & Chief Executive Officer

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Subject: [EXTERNAL]TL work - site

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To: [Gary McCoy](#); [Rivera, Tiffany \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:38:27 PM
Attachments: [image002.png](#)

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Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

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<tduong@healthright360.org>

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Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

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Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

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Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

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From: [Gary McCoy](#)
To: [Rivera, Tiffany \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [DPH-bmiazgowicz](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:37:17 PM
Attachments: [image002.png](#)

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

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Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmcocoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

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Hi Hillary,
For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

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Vitka,

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From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 1:55:12 PM

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

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Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

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Vitka Eisen | President & Chief Executive Officer

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Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org
www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

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From: [Vitka Eisen](#)
To: [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes; Gary McCoy; DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 1:14:54 PM

Hi Tiffany,
Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



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Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

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Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

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Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Sent: Monday, December 27, 2021 4:15 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

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From: [Bri Izaguirre](#)
To: [Borne, Deborah \(DPH\)](#)
Subject: Automatic reply: [EXTERNAL]Accepted: HR360 Meeting with DPH
Date: Tuesday, December 28, 2021 11:40:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I will be out of office starting on Monday, December 27th and will return on Tuesday, January 4th. If you have an urgent request or meeting request for Vitka Eisen during my absence, please feel free to contact Alex Boyder at aboyder@healthright360.org or via Teams.

Thank you.

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From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Monday, December 27, 2021 10:35:41 PM

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

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Vitka Eisen | President & Chief Executive Officer

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veisen@healthright360.org
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Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

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From: [Rivera, Tiffany \(DPH\)](#)
To: [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Hammer, Hali \(DPH\)](#); [Kim, Luenna \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#)
Subject: Fw: Daily TL Ops Mtg
Date: Monday, December 27, 2021 10:16:57 PM
Attachments: [TL Emergency Supplement1_122721.pdf](#)

FYI...supplemental declaration waiving certain civil service rules in order to expedite hiring for DPH.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Monday, December 27, 2021 8:53 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; artieg <artieg@urbanalchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>

Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Subject: RE: Daily TL Ops Mtg

All, please see attached. As referenced this morning, this is the supplemental declaration to the emergency that clarifies details on city hiring for health and human services, and the ability for the city to enter into a lease for the Linkage Center.

Talk to you tomorrow.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Tenner, Andrea (DPH); Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor)

Subject: Daily TL Ops Mtg

When: Tuesday, December 28, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: RE: Daily TL Ops Mtg
Date: Monday, December 27, 2021 8:53:29 PM
Attachments: [TL_Emergency_Supplement1_122721.pdf](#)

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Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

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From: [Vitka Eisen](#)
To: [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Monday, December 27, 2021 4:51:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,
For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

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From: [Kunins, Hillary \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: TL work - site
Date: Monday, December 27, 2021 4:15:30 PM

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [Dodge, Samuel \(DEM\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Stephen Gibson; DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Sop, Anna \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Holcomb, Andrew \(DEM\)](#); [artieg; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#)
Cc: [Nazzareta, Daniel \(FIR\)](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: TL Emergency Initiative -- OP 3 Objectives and Situation Report for OP 2
Date: Sunday, December 26, 2021 2:06:01 PM
Attachments: [Emergency Declaration Reference - Tenderloin.pdf](#)
[Linkage Center Community Talking Points.docx](#)
[TL Emergency Initiate SitRep OP2.pdf](#)

Happy holidays everyone. I'm pleased to announce for anyone who wasn't part of the marathon hearing on Thursday that shortly before 1 a.m. on Friday morning the Mayor's declaration of emergency was officially approved by the Board of Supervisors. This allows us to continue our operations under an emergency state, assembled into an incident management team, and managed by objectives. Thank you to all of you for your ongoing support of this effort. All of this is done with and for the people of the Tenderloin and by extension the whole city because when the TL thrives we all can too.

A couple of things are attached for your awareness:

1. A one-pager that was developed as a quick reference guide about the emergency declaration.
2. The long-awaited initial talking points about the Linkage Center that all of you performing community outreach can begin to use when engaging with people on the street. Please note that some details (like location and opening date) are still TBD, but we can start to socialize the concept with potential guests now that the declaration has been approved. These will help with objective #4 this week.
3. The situation report from Op Period 2 that ends today (Sunday). It lists our objectives and the specific actions we took to accomplish (or at least make progress on) them. This will be distributed at the end of each Op Period.

Below is the list of our objectives for Op Period 3 which starts tomorrow and goes through Sunday Jan 2. Please review these objectives and if your agency should be assigned to an area where it is not currently, let me know. Please also note that I expect each of your agencies to be performing work on a daily basis that gets us closer to meeting these objectives, and I will ask each of you to report out on your progress every morning. **Do not wait for me to specifically task you with tactics** – if you do not hear direction specifically from me I am assuming that you are the subject matter expert and that you are developing your operational plan and will implement and report out on it accordingly.

Look forward to talking with everyone tomorrow morning!

Objectives for Operational Period 3: 12/27/21 – 1/2/22

1. Implement intervention tactics at the following priority locations. (SFPD, DPW, TLCBD,

MMBA, DPH, HSH, SFFD)

- a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
 - g. 300 block of Golden Gate (night)
2. Finalize the guest engagement and referral process for Linkage Center, including interaction with community organizations and parameters for enforcement. (DEM, DPH, HSH, SFPD, SFFD, community groups)
 3. Finalize location for Linkage Center by 12/29. (DEM)
 4. Perform outreach to community and neighborhood stakeholders regarding Linkage Center concept and scope starting 12/27. (DEM, OEWD, TMCBD, CCCBD, MMCBD, MMBA)
 5. Initiate improvement process discussions for community outreach and existing programs. (DEM, SFFD, DPH, HSH, HRC, community orgs TBD)
 6. Initiate planning for increased treatment and shelter resources dedicated to the Tenderloin. (DEM, HSH, DPH, HRC, community orgs TBD)
 7. Address critical streetlight outages as informed by the developed lighting priority list. (DEM, PUC)
 8. Initiate feasibility planning for adjusted nighttime cleaning and enforcement tactics. (DEM, DPW, SFPD)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [Fernando Pujals](#); [Artie Gilbert](#); [Helene Sautou](#); [McCormick, Shawn \(MTA\)](#); [jmello@blockbyblock.com](#); [Adami, Steve \(ADP\)](#)
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Subject: Map of Tenderloin PD District Boundaries
Date: Wednesday, December 22, 2021 9:47:41 AM
Attachments: [DEM Tab Landscape TenderloinPDistrict.pdf](#)

Morning All,

Attached is the TL PD District map that I mentioned on today's call.

If there are any other mapping needs, that we may not have already thought of, please let me know.

Thanks,
Lisa

Lisa Starliper, MPA
Pronouns: She/Her/Hers
Operations Manager
Dept of Emergency Management
1011 Turk Street
San Francisco, CA 94102
lisa.starliper@sfgov.org
415-517-5092 (work cell)

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Thursday, December 9, 2021 2:01 PM
To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; McCormick, Shawn (MTA); jmello@blockbyblock.com; Adami, Steve (ADP)
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Subject: Daily TL Ops Mtg
When: Wednesday, December 22, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

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From: [Vitka Eisen](#)
To: [Kunins, Hillary \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Re: [EXTERNAL]Meeting today possible in TL?
Date: Tuesday, December 21, 2021 10:07:03 AM

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Anytime after 2:30 today. Pretty flexible all week except for 1-2 on Wednesday.

Vitka Eisen
Chief Executive Officer
HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
Office: 415-762-1558
Cell: 415-652-3547
Fax: 415-692-8225
veisen@healthright360.org

Sent from my iPhone

> On Dec 21, 2021, at 9:52 AM, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org> wrote:
>
> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
>
> Vitka,
>
> Thank you for speaking yesterday. We are hoping we might be able to set up a time to speak briefly today about the TL work, including the possible program model and possible contracting approaches.
>
> Would you or one of your team be available to speak - we are flexible re time.
>
> Huge thanks, Hillary
>
> Hillary Kunins, MD, MPH (she/her)
> Director of Behavioral Health Services and Mental Health SF
> San Francisco Department of Public Health
> Hillary.Kunins@sfdph.org

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From: [Kunins, Hillary \(DPH\)](#)
To: DPH-External-Weisen-Healthright360.org
Cc: [Simbe, Jeff \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Meeting today possible in TL?
Date: Tuesday, December 21, 2021 9:37:44 AM

Vitka,

Thank you for speaking yesterday. We are hoping we might be able to set up a time to speak briefly today about the TL work, including the possible program model and possible contracting approaches.

Would you or one of your team be available to speak - we are flexible re time.

Huge thanks, Hillary

Hillary Kunins, MD, MPH (she/her)
Director of Behavioral Health Services and Mental Health SF
San Francisco Department of Public Health
Hillary.Kunins@sfdph.org

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [Fernando Pujals](#); [Artie Gilbert](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#)
Cc: [Walsh, Douglas \(DPH\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); steve@urbanplaceconsulting.com; [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: Tenderloin Emergency Initiative -- Objectives for Op Period 2
Date: Sunday, December 19, 2021 6:18:06 PM
Importance: High

Hello all,

Please see below for our objectives for this upcoming week, which represents Operational Period 2. As you can tell, they've gotten a lot more specific and there's many more of them! Please let me know if there are any that have been left out.

Over the course of the week, each agency should be performing work that helps accomplish the objectives listed below. During our daily operations meetings each agency should be prepared to report out on the specific actions they are taking.

1. Focus disruption efforts of outreach, enforcement, and coordinated cleaning at the following hot spots: 400 block of Eddy, 600 block of Eddy, 300 block of Hyde, 300 block of Ellis, North side of intersection at 7th and Market. (Urban Alchemy, SFPD, DPW, TLCBD, MMBA, DPH, HSH, SFFD)
2. Finalize the process for expedited response to 311 complaints for infrastructure and cleaning requests for service in the Tenderloin by 12/24. (DEM, 311, DPW, PUC, MTA)
3. Validate the lighting survey and priority list by 12/23. (DEM, TLCBD, CCCBD, MMCBD).
4. Finalize list of required weekly metrics and ensure all agencies are able to successfully track and submit them weekly. (DEM)
5. Perform education and disruption efforts for illegal vending activities in front of Proper Hotel on 12/22 and 12/23. (DEM, DPH, DPW, SFPD)
6. Initiate planning for integration with Street Wellness Team pilot program to begin in late January. (DEM, SFFD)
7. Finalize Linkage Center scope and purpose; perform outreach to community and neighborhood stakeholders starting 12/21. (DEM, OEWD, TMCBD, CCCBD, MMCBD, MMBA)
8. Schedule recurring Tenderloin resident townhall meetings/listening sessions with operations leadership. (HRC, DEM)
9. Select location for Linkage Center by 12/24. (DEM)
10. Finish draft Linkage Center staffing and transportation plans by 12/24. (DPH, HSH)
11. Finish guest referral process for Linkage Center by 12/24. (DPH, HSH, DEM, Urban Alchemy, TLCBD)
12. Create template for tracking of operational progress and send out situation report to operations team on 12/24. (DEM)

Thanks,
Adrienne

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA)

Cc: Walsh, Douglas (DPH); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH)

Subject: Daily TL Ops Mtg

When: Monday, December 20, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [Fernando Pujals](#); [Artie Gilbert](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); steve@urbanplaceconsulting.com; [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: RE: Daily TL Ops Mtg
Date: Friday, December 17, 2021 11:02:45 AM
Attachments: [PRESS RELEASE MAYOR LONDON BREED DECLARES STATE OF EMERGENCY IN THE TENDERLOIN.msg](#)

Hi all, hot off the press! Please see attached for the Mayor's local declaration of emergency in the Tenderloin.

Adrienne Bechelli (she/her)

Department of Emergency Management

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Subject: RE: Daily TL Ops Mtg
Date: Tuesday, December 14, 2021 8:23:35 AM

Good morning everyone. I'm looking forward to our first joint operations meeting for the TL plan very shortly.

Each day we will be reviewing the week's objectives (that from now on will be sent in advance, I promise) and discussing tactics for how all our agencies will work together to achieve them. This week will be a little rocky as we ramp up, but ultimately I expect each agency to report out every day on their progress toward accomplishing their relevant objectives.

See below for our objectives for this week. They are somewhat broad as we get started. In the future, they will become "SMART": specific, measurable, action-oriented, realistic, and time-bound. Each week's objectives will be informed by a stakeholder group that meets on Thursdays and will be confirmed by both policy direction as well as operational feasibility on Fridays.

Objectives – Week of 12/13/21

1. Focus enforcement activities on known problem areas to disrupt activity taking place.
2. Create set process for identification, reporting, and follow up of trash/debris clean up.
3. Identify temporary lighting and corresponding staffing solutions for deployment. Identify priority list of locations for lighting.
4. Establish baseline metrics for outreach and enforcement by tracking number of encounters during the week of 12/13/21.
5. Begin feasibility planning for a temporary linkage site.

Thanks and talk soon.

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Department of Emergency Management

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