

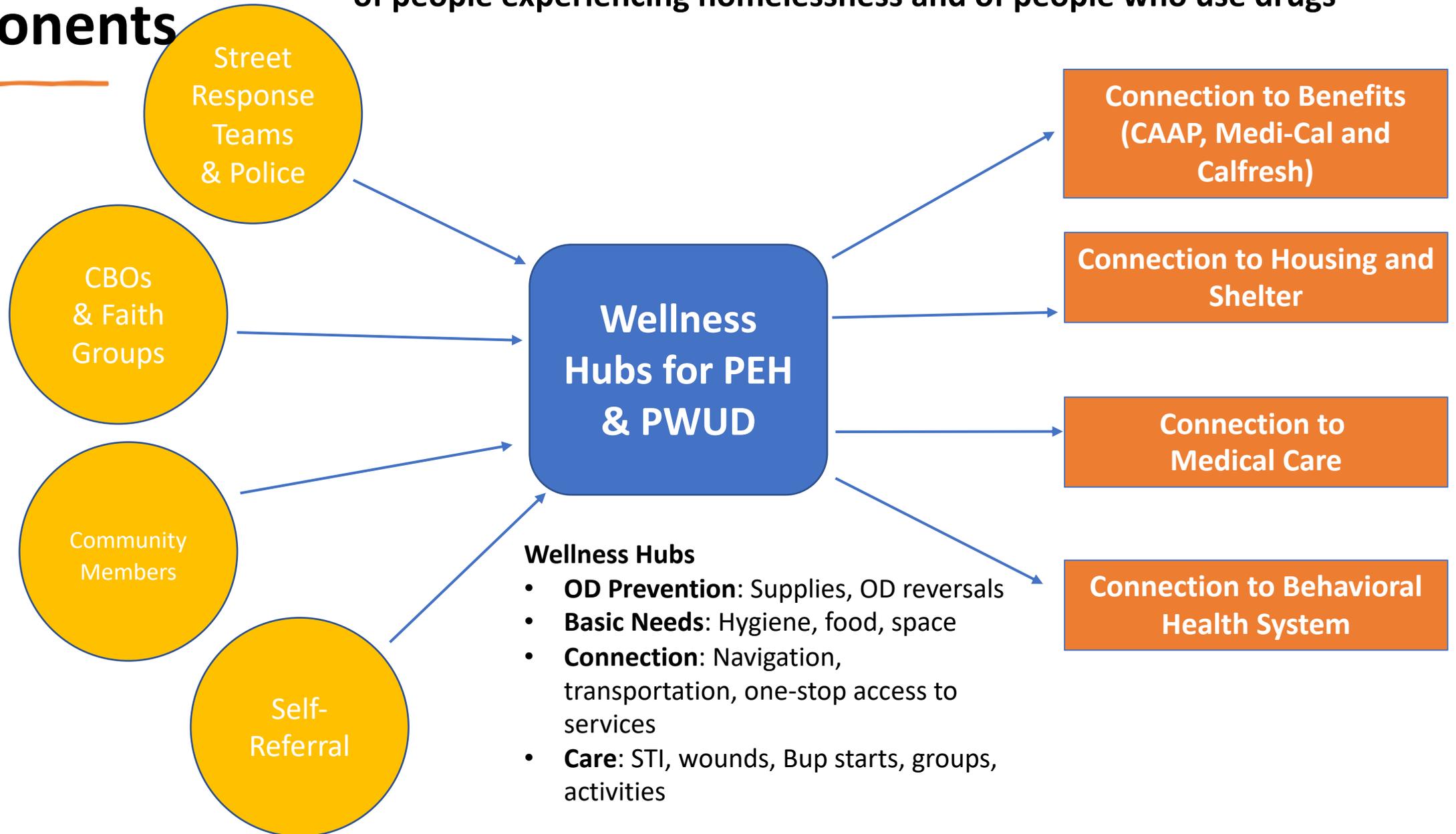
# Wellness Hub Implementation Roadmap

---

PROPOSAL for Department Review

# Potential Components

Vision for reducing public drug use and improving the health and wellness of people experiencing homelessness and of people who use drugs



# Wellness Hubs and the SUD Continuum

- Expansion and alignment of existing evidence-based harm reduction models, such as low-threshold services, syringe access, and overdose prevention programs (OPP).
- OPPs are one point on SF's continuum of care for PWUD.

**Overdose Prevention Program**  
Ex. TLC, SAPs

**Low-Threshold Counseling**  
Ex. HRTC

**Withdrawal Management**  
Ex. Joe Healy

**Residential/Outpatient Treatment, MAT, Sober Living**  
Ex. BART, Minna Project, HR360

**PRECONTEMPLATION**

**CONTEMPLATION**

**PREPARATION**

**ACTION**

**MAINTENANCE**

Participants enter at any point of the continuum and move within it over time

# Where: Priority neighborhoods

- Six neighborhoods (Tenderloin, South of Market, Mission, Bayview, Haight and Castro/Upper Market) are disproportionately impacted by the prevalence of drug use and concerns about people experiencing homeless
- These 6 neighborhoods represent:
  - 90% of unsheltered residents are in districts that cover these neighborhoods
  - >45% of overdose deaths occur in the TL, SoMa, and Mission alone
  - 72% of calls to SFPD for drug violations,
  - 48% of 311 calls for encampment reports,
  - 43% of 311 calls for homeless concerns, and
  - 44% of 311 calls for discarded needles and medical waste
- These data show the need in these neighborhoods and should inform the location of important health and social service programming

# Wellness Hub Service Tiers

Tier 1 (Minimum Expectations)	Tier 2	Tier 3 (Full services)
Overdose prevention services	All Tier 1 services, plus:	All Tier 1 and 2 Services, plus:
Social space		
Hospitality (snacks, water, coffee)		
Linkage to behavioral health, medical, and social services (housing, benefits, clothing, food)		
Onsite HIV/HCV testing and linkage to care		
Harm reduction supplies (naloxone, safer use supplies)		
Wound care supplies		
Bathrooms		
Neighborhood ambassadors	HSA benefits "access point"	
	HSH housing and shelter "access point"	
	Medical storage lockers	Showers and/or laundry services
	Navigation to and within medical, behavioral health, and social services	Co-located medical and behavioral health (regularly set on-site schedule)

# How many sites?

To determine the number of sites and locations, we used:

- 2022 HSH's Point in Time data for number of PEH by district (data is reported by district vs neighborhood, so imperfect)
- MHSF research estimates 40% of PEH have a SUD, while PIT estimates 52% - we met in the middle and estimated 45% of PEH have a SUD
- We estimate that at least 50% of PEH with a SUD in a given neighborhood will use sites
- We estimate that an average site will serve 120 people/day (30 people for 2-hour visit over 8 hours)

	PIT 2022	Number PEH with SUD	Number expected to use services	# sites needed	Tier 1	Tier 2	Tier 3
TL	2300	1035	518	4	2	1	1
SoMa	1548	697	348	3	1	1	1
Mission	664	299	149	1		1	
Bayview	1115	502	251	2	1		1
Castro	287	129	65	1		1	
Haight	697	314	157	1		1	
			<b>TOTAL</b>	<b>12</b>	4	5	3

# Wellness Hub Implementation Roadmap

Second Half FY22-23 (Jan-Jun 2023)		FY23-24		FY24-25	
Location	Tier	Location	Tier	Location	Tier
Tenderloin (1)	2	Tenderloin (1)	2	Tenderloin (1)	2
SoMa (1)	3	SoMa (1)	3	SoMa (1)	3
SoMa (2)	1	SoMa (2)	1	SoMa (2)	1
		Tenderloin (2)	3	Tenderloin (2)	3
		Mission (1)	2	Mission (1)	2
		Haight (1)	2	Haight (1)	2
		Bayview (1)	1	Bayview (1)	1
		Castro (1)	2	Castro (1)	2
				Tenderloin (3)	2
				Tenderloin (4)	1
				SoMa (3)	1
				Bayview (2)	3

# Next steps by Friday September 9th

---

HSH – Please provide a 2.5 year budget and plan to support access to shelter and housing at the Tier 2 and 3 sites.

---

HSA – Please provide a 2.5 year budget and plan to support access to benefits at the Tier 2 and 3 sites.

---

DPH – Provide 2.5 year site operation budgets, including transportation, oversight and evaluation.

---

Fire, SFPD, DEM, APD, Planning, MO, and DPW evaluate for any budgetary needs or feedback

# Data Sources

- 311 (DataSF, 2015-present)
  - Encampment Reports
  - Homeless Concerns
  - Needles and medical waste
- SFPD (DataSF, 2018-present)
  - Drug violations
- PIT Count (HSH, 2022)
- Preliminary Overdose Deaths (OCME, 2021)